

# Kinship Caregiver Guide 2007



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# URBAN JACKSONVILLE, Inc.™

## *Volunteer Opportunities*



- Senior Companion
- Telephone Reassurance

- RELIEF Volunteer
- Caregiver Mentor



*For Information About Volunteer Opportunities  
at Urban Jacksonville,  
Please Call Nikki Tubig, Volunteer Coordinator  
at (904) 807-1225  
or email: [ntubig@urbanjax.com](mailto:ntubig@urbanjax.com)*

**BE INVOLVED! FEEL GOOD!! HAVE FUN!!!**

Dear Caregiver,

The Relatives as Parents Program of Jacksonville (RAPPJAX) and Urban Jacksonville, Inc. is proud to have sponsored the 2007 Kinship Caregiver guide. This resource directory was created as a direct response to the growing numbers of grandparents and relatives that have taken on the tremendous task of raising children. Kinship caregivers experience many obstacles in their roles and this guide will hopefully serve as a stepping stone towards achieving the ultimate goal of a happy, healthy family unit.

The goal of the RAPPJAX program is to provide a source of educational training, support, resources and referrals to relative caregivers. The program also provides an opportunity for relative caregivers to meet and talk with one another in a comfortable and relaxed environment during the monthly support groups. We feel this guide is a great compliment to the mission of the program. It is our hope that you will find the information in this guide useful to assist you in your role as a caregiver.

Finally, we want to extend an enormous thank you to all kinship caregivers for all that you do on behalf of the children in your care. Your work is truly important and appreciated by so many. We also thank the Urban Jacksonville, Inc. staff who put many hours into verifying the accuracy and completeness of this guide. Please feel free to contact us with any questions or comments that you may have in regards to the guide or kinship caregiver services.

Sincerely,



Director



Volunteer Coordinator



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Jacksonville, FL 32256

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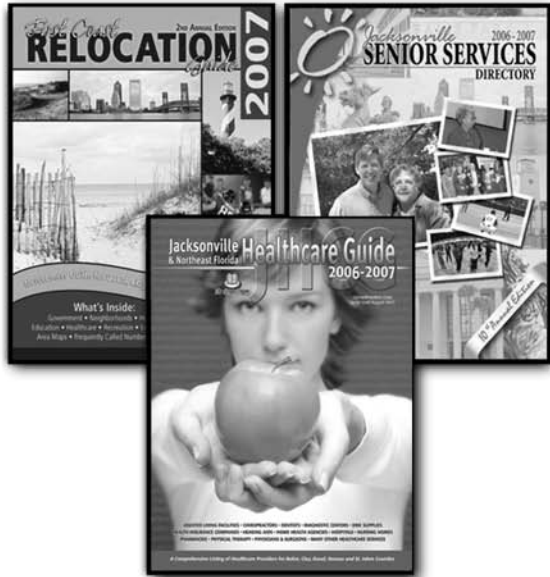
### PRINTER

Boyd Brothers, Inc.

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**SUPPORT FOR CHILDREN WITH LIFE-THREATENING CONDITIONS.**

Community PedsCare is a pediatric palliative and hospice program of Community Hospice of Northeast Florida for children with life-threatening conditions. The Community PedsCare model of care is designed to relieve pain, offer comfort and improve quality of life.

We work closely with you and the child's primary care providers, offering medical, social service, spiritual, psychological and volunteer support.

The Community PedsCare program is available to residents of Northeast Florida through a collaboration with Wolfson Children's Hospital, Nemours Children's Clinic and the University of Florida.

If you have a child who has a life-threatening condition, please call your partner in care. Community PedsCare—  
 24 hours a day, seven days a week.  
 We'll be there.

**Community PedsCare®**

4266 Sunbeam Road  
 Jacksonville, Florida 32257  
 904.268.5200 information  
 904.407.6505 referrals

*Community Focused ■ Community Supported ■ Serving Baker, Clay, Duval, Nassau and St. Johns counties since 1979.*

# SERVICE PROVIDERS

## **ARP Foundation**

AARP

Senior Employment Center

134 E. Church St.

Jacksonville, FL 32202

**Phone:** (904) 353-2301 **Fax:** (904) 353-2302

**Website:** [www.aarp.org/scsep](http://www.aarp.org/scsep)

**Hours:** 9 am - 4 pm Monday - Friday

**Eligibility:** Must be a low-income senior age 55 and older.

**Intake Procedure:** Applicant may request information/application package be mailed to them. After the completed application is received and processed, the applicant will be called for an interview.

**Fees:** None

**Description of Services:** Offers work-training and job placement to low-income seniors (55 and over) who want and are able to work.

## **Agency for Healthcare Administration**

912 N. Davis St.

Jacksonville, FL 32209

**Phone:** (904) 353-2100 **Fax:** (904) 353-2164

**Hours:** 8 am – 5 pm Monday - Friday

**Eligibility:** All Medicaid recipients.

**Intake Procedure:** Please call.

**Fees:** None

**Description of Services:** Administers the Medicaid program. Provides information to the public regarding the services and limitations of the Medicaid program. Locates Medicaid doctors and resolves problems regarding services and bills. Does not determine eligibility for the medicaid program.

## **Agency for Persons with Disabilities (APD)**

3631 Hodges Blvd.

Jacksonville, FL 32224

**Phone:** (904) 992-2440 **Fax:** (904) 992-2442

**Email:** [marcella\\_martin@dcf.state.fl.us](mailto:marcella_martin@dcf.state.fl.us)

**Website:** [apd.myflorida.com](http://apd.myflorida.com)

**Hours:** 8 am – 5 pm Monday - Friday

**Eligibility:** Ages 3 years and up, and have a diagnosis of Mental Retardation, Cerebral Palsy, Autism, Spina Bifida, Prader Willi Syndrome or be at risk for a developmental disability.

**Intake Procedure:** Call and request an application be mailed to you and upon return an appointment will be scheduled with an intake worker from the APD office.

**Fees:** None

**Description of Services:** APD provides approximately 34 various services, several of which include case-management, day training, residential services to include group/foster homes, respite, supported living, supported employment and consumable medical supplies.

**Agency for Persons with Disabilities**

Developmental Disabilities Program

3631 B Hodges Blvd.

Jacksonville, FL 32224

**Phone:** (904) 992-2440 **Fax:** (904) 992-2442

**Website:** apd.myflorida.com

**Hours:** 8 am – 5 pm Monday - Friday

**Eligibility:** Ages 3 years and up and have a diagnosis of Mental Retardation, Cerebral Palsy, Autism, Spina Bifida, Prader Willi Syndrome or be at risk for a developmental disability.

**Intake Procedure:** Call and request an application be mailed to you and upon return an appointment will be scheduled with an intake worker from the APD office.

**Fees:** None

**Description of Services:** APD provides approximately 34 various services, several of which include case management, day training, residential services to include group / foster homes, respite, supported living, supported employment and consumable medical supplies.

**Al-Anon**

**Phone:** (904) 350-0600

**Website:** www.jaxafg.org

**Additional Website:** www.al-anon.org

**Hours:** 24 hours / 7 days

**Eligibility:** Must have concerns about a family member or friend with a drinking problem.

**Intake Procedure:** Answering service will take message and page on call volunteer.

**Fees:** None

**Description of Services:** Twelve step support program and meetings for the friends and families of an alcoholic. Also, program for teens 12-19 yrs. Anonymity is protected. Offers information and service for friends, relatives and concerned persons of alcoholics. Support groups offered throughout Duval County.

**Alhambra Dinner Theatre**

12000 Beach Blvd.

Jacksonville, FL 32224

**Phone:** (904) 641-1212

**E-Mail:** info@alhambradinnertheatre.com

**Website:** www.AlhambraDinnerTheatre.com

**Hours:** 6:30 pm Tuesday - Friday

11 am Saturday

12 pm Sunday

**Eligibility:** Ask about age appropriate content when making reservations if bringing children.

**Fees:** \$38, \$42, \$46 depending on day and time; Seniors 55 and over get 10% discount, college students pay \$30 + tax.

**Description of Services:** Provides buffet meal and live theater entertainment.

### **All Saints Early Learning & Community Care Center**

4171 Hendricks Ave.

Jacksonville, FL 32207

**Phone:** (904) 737-7800 **Fax:** (904) 737-0646

**E-Mail:** webmaster@allsaintsjax.org

**Website:** www.allsaintsjax.org/elccc

**Hours:** 7 am - 6 pm Monday - Friday

**Eligibility:** Children ages 6 wks. to 5 yrs. Also, children with or without special needs.

**Intake Procedure:** Call for appointment. Complete registration/orientation.

**Fees:** Daycare for Infant - 5 yrs, \$131 - \$180 per week; Adult, \$43 a day; summer camp \$131 - 180 / week. Accepts Medicare; some financial assistance is available.

**Description of Services:** Accredited preschool within an intergenerational daycare. Children with or without behavioral concerns.

### **American Heart Association**

First Coast Division

5851 St. Augustine Rd.

Jacksonville, FL 32207

**Phone:** (904) 739-0197 **Fax:** (904) 739-0012

**Website:** www.americanheart.org

**Hours:** 8:30 am - 5 pm Monday - Friday

**Fees:** Educational materials provided free of charge. \$1000 per child for camp.

**Description of Services:** Provides educational materials, speakers, support group referrals, and supports a special summer camp for children with heart disease. For more information on Boggy Creek Camp, please visit the website.

### **American Lung Association**

Florida Northeast Region

5526 Arlington Rd.

Jacksonville, FL 32211-5216

**Phone:** (904) 743-2933 **Fax:** (904) 743-2916

**Email:** alaf@lungfla.org

**Website:** www.lungfla.org

**Hours:** 8:30 am - 4:30 pm Monday - Friday

**Fees:** Most literature is free; moderate charge for large quantity orders.

**Description of Services:** Programs include school health, smoking prevention/cessation, support groups, asthma camp, tuberculosis and family asthma education. Dedicated to the prevention, cure, and control of all lung diseases and their related causes. Literature, information, resources, and referrals to support groups.

### **ARC Jacksonville**

1050 N. Davis St.

Jacksonville, FL 32209

**Phone:** (904) 358-1200 **Fax:** (904) 358-3800

**Website:** [www.arcjacksonville.org](http://www.arcjacksonville.org)

**Hours:** 8:30 am - 4 pm Monday - Friday

**Eligibility:** All ages with referrals.

**Intake Procedure:** Please call.

**Fees:** None

**Description of Services:** Defends the rights and interests of people with disabilities and assists parents and guardians with issues that affect them. Provides information, referral, and training on issues that affect individuals with disabilities from birth throughout their life span, including government benefits, Florida Social Service system, and education for students with disabilities.

### **Arlington Community Services**

ACS

1450 Rogero Rd.

Jacksonville, FL 32211

**Phone:** (904) 743-7402 **Fax:** (904) 743-7575

**Hours:** 9 am - 12 pm Monday - Friday. Call for appointments between 8 am - 9 am for financial aid.

**Eligibility:** Must live in designated zip codes (32211, 32225, 32246, 32277, and all north of Beach Blvd in 32216 and 32224) and have a referral from an agency or an Arlington church.

**Intake Procedure:** Must have I.D. for all services, proof of residence in form of utility bill, lease agreement or rent receipt. Must have a referral.

**Fees:** None

**Description of Services:** Provides financial assistance for rent, electric, fuel oil and cooking/heating gas bills of small amounts. Food pantry, clothing referrals. Assists clients one time within a 2-year period for finances; 3 times in 6 months for food.

### **BASCA, INC.**

841 Plainfield Ave.

Orange Park, FL 32073

**Phone:** (904) 568-6023 **Fax:** (904) 278-6686

**Email:** [basca@bellsouth.net](mailto:basca@bellsouth.net)

**Website:** [www.bascainc.net](http://www.bascainc.net)

**Hours:** Varies with each activity.

**Eligibility:** Developmentally disabled.

**Fees:** Bowling \$5 / Camp \$250 for a week.

**Description of Services:** Exercise, bowling, arts and crafts, computer adult day training, summer camp. Services are offered at multiple sites in Clay and Duval County.

**Beaches Council on Aging**

Dial-A-Ride

281 19th Ave. S.

Jacksonville Beach, FL 32250

**Phone:** (904) 246-1477**Hours:** 8 am - 4 pm Monday - Friday**Eligibility:** Anyone over age 60.**Fees:** \$2 donation round trip.**Description of Services:** Provides transportation services to senior citizens and handicapped persons to doctor and dentist appointments, Mayo Clinic, grocery stores, and more.**Bethesda Park and Lodge**

10790 Key Haven Blvd.

Jacksonville, FL 32218

**Phone:** (904) 764-5531 **Fax:** (904) 764-5532**Email:** funexperts@coj.net**Website:** www.coj.net**Hours:** Office 8 am - 4:30 pm Monday - Friday

Park 7 am - 9 pm (dawn to dusk)

**Eligibility:** Open to the public.**Fees:** No fee to enter park. Facility Rental: three-hour minimum rental is \$75 plus \$50 for clean-up. Additional hours will incur a charge of \$25 per hour. Cabins may be rented for \$33.90 per night on a first-come, first-served basis.**Description of Services:** Bethesda Park is a year-round recreation facility that has the unique feature of being a completely accessible and barrier-free recreation complex. It provides easy access to the outdoors for the physically disabled. The specially designed park offers a wide range of facilities that cater to the needs of both individuals with disabilities and to the general public. Park amenities include a 20-acre stocked fishing lake, boardwalks, cabins, a lodge, and picnic facilities.**Big Brothers/Big Sisters of North Florida**

3100 University Blvd. S., Ste. 120

Jacksonville, FL 32216

**Phone:** (904) 727-9797 **Fax:** (904) 727-9994**Email:** volunteers@bbbsjax.org**Website:** www.bbbsjax.org**Hours:** 8:30 am - 5 pm Monday - Friday**Eligibility:** Children 6 - 13 yrs.**Intake Procedure:** Call to place child on list for services.**Fees:** None**Description of Services:** Mentoring organization that provides positive adult role models to at-risk children.

### **Boy Scouts of America**

North Florida Council  
521 S. Edgewood Ave.  
Jacksonville, FL 32205

**Phone:** (904) 388-0591 **Fax:** (904) 387-4148

**Website:** [www.nfscouting.org](http://www.nfscouting.org)

**Hours:** 8:30 am – 5 pm Monday - Friday

**Eligibility:** 1st-8th grade boys and 9th-12th grade boys & girls.

**Intake Procedure:** Can join anytime of the year. Please call.

**Fees:** \$10 national registration fee.

**Description of Services:** An educational program for boys and young adults to build character, to train in the responsibility of citizenship, and to develop personal fitness.

### **Boys & Girls Clubs of Northeast Florida**

1300 Riverplace Blvd., Ste. 310  
Jacksonville, FL 32207

**Phone:** (904) 396-4435 **Fax:** (904) 396-5254

**Website:** [www.bgcnf.org](http://www.bgcnf.org)

**Hours:** 11:30 am - 8 pm (school days), 9 am - 6 pm (non-school days).

**Eligibility:** Must be between the ages of 6-18.

**Intake Procedure:** Must complete an application and pay a membership fee.

**Fees:** \$10 per program year. Summer camp fees.

**Description of Services:** Prevention programs, organized sports, social and leadership development activities, arts and crafts, field trips, educational assistance, career development, and much more.

### **Bridge Adolescent Health Center**

1824 N. Pearl St.  
Jacksonville, FL 32206

**Phone:** (904) 798-4672 **Fax:** (904) 798-4675

**Website:** [www.bridgejax.com/healthclinic.htm](http://www.bridgejax.com/healthclinic.htm)

**Hours:** 8 am – 5 pm Monday, Tuesday, Thursday, Friday  
8 am – 12 pm Wednesday

**Eligibility:** Children of ages birth to 21 years.

**Intake Procedure:** Please call.

**Fees:** Medicaid and insurance accepted; sliding scale available.

**Description of Services:** Provides comprehensive primary care, family planning, and prenatal care.

### **Bridge of Northeast Florida, Inc.**

320 W. 8th St.  
Jacksonville, FL 32206

**Phone:** (904) 354-7799 **Fax:** (904) 354-6352

**Email:** [forthekids@bridgejaxkids.com](mailto:forthekids@bridgejaxkids.com)

**Website:** [www.bridgejax.com](http://www.bridgejax.com)

**Hours:** Varies with program. Office 9 am - 5 pm Monday - Friday

**Eligibility:** 6 - 18 yrs.

**Intake Procedure:** Complete application and assessment procedure.

**Fees:** None. Summer camp only. Accepts JCC camperships and offers discounts to

large families.

**Description of Services:** Helps with prevention of juvenile delinquency and school drop out by providing homework help, tutoring, computer classes, structured recreation, enrichment activities, summer day camps, and after school care. Serves daily meals and snacks.

### **C.H.A.D.D. of Duval County**

824 Children's Way  
Jacksonville, FL 32207

**Phone:** (904) 994-0933

**Email:** martyclk@aol.com

**Website:** www.chadd.org

**Hours:** Meetings held the first Tuesday of every month except July: 7 pm - 9 pm.

**Eligibility:** Open to the Public.

**Intake Procedure:** Meetings held at Ronald McDonald House (across from Nemours Clinic).

**Fees:** None

**Description of Services:** Up-to-date information concerning services and treatments for ADHD children, adults and their caregivers. Monthly speakers and programs. All caregivers raising a child with ADHD are invited to attend the meetings. Also, adults are invited to come individually for information and support.

### **Catholic Charities Bureau, Inc.**

Emergency Assistance and Food Pantry  
134 E. Church St.  
Jacksonville, FL 32202

**Phone:** (904) 354-3416 **Fax:** (904) 354-4718

**Website:** www.ccbjax.org

**Hours:** 9 am - 4:30 pm

**Eligibility:** Food for families; financial services accessed by phone with verifiable decrease of income or emergency expense.

**Fees:** None

**Description of Services:** Food for three meals; no fresh meat or produce. Financial assistance one time per year with decreased income or emergency; expenses for utilities, rent, deposits.

### **Cerebral Palsy of NE FL, Inc.**

CPNEF/Therapy Source  
Respite & Children's Services  
3311 Beach Blvd.  
Jacksonville, FL 32207

**Phone:** (904) 730-6066 **Fax:** (904) 443-6264

**Email:** cpnefagency@hotmail.com

**Website:** www.cpnef.org

**Hours:** 8:30 am - 5:30 pm Monday - Thursday, Friday 8:30 am - 12:30 pm

**Fees:** Medicaid and Medicare accepted.

**Description of Services:** Children's Services; Provides developmental, speech, physical, and occupational therapies for infants and toddlers, ages birth to three years, with developmental delays. Services are provided in the children's homes,

community day-cares or at the agency. We work with families to optimize their child's future functioning and school readiness.

**Respite Services:** Our Compassionate Pals Respite Program provides in-home respite services by trained caregivers to families who have developmentally disabled persons of any age. The service allows the parent, guardian, or both, physical and mental relief for short-term intervals. This allows the individual the opportunity to attend to business affairs, doctor's appointments, engage in social activities, mend marital relationships, and permits leisure time with non-disabled dependents.

### **Child Guidance Center, Inc.**

5776 St. Augustine Rd.

Jacksonville, FL 32207

**Phone:** (904) 448-4700 **Fax:** (904) 448-4717

**Email:** KSmith@childguidancecenter.org

**Website:** www.childguidancecenter.org

**Hours:** 8 am - 5 pm Monday - Friday

**Eligibility:** Must be a minor.

**Intake Procedure:** Please call.

**Fees:** Medicaid accepted.

**Description of Services:** Outpatient and community based mental health and behavioral services to children, adolescents, and their families. Services are offered at several locations in Duval County.

### **Childhelp National Child Abuse Hotline**

1575 N. 78th St.

Scottsdale, AZ 85260

**Phone:** 480-922-8212 **Fax:** 480-922-7061

**Hours:** 8:30 am – 5 pm Monday - Friday

**Email:** cmayer@childhelp.org

**Website:** www.childhelpusa.org

**Hotline:** (800) 422-4453 (800-4-A-CHILD)

**Hotline Hours:** 24 hrs/7 days

**Fees:** None

**Description of Services:** Childhelp National Child Abuse Hotline serves the United States, its territories, and Canada 24 hours per day, 7 days per week. Established in 1982, it is staffed by professional crisis counselors who, through interpreters, can provide assistance in approximately 140 languages. The confidential and anonymous hotline offers crisis intervention, information, literature, and referrals to thousands of emergency, social service, and support resources.

### **City of Jacksonville**

Community Services Department

117 W. Duval St., Ste. 210

Jacksonville, FL 32202

**Phone:** (904) 630-3632 **Fax:** (904) 630-3639

**E-mail:** DelphiaW@coj.net

**Website:** www.coj.net

**Hours:** 8 am - 5 pm Monday - Friday

**Eligibility:** Varies.

**Intake Procedure:** Please call or you may request services online.

**Description of Services:** Oversees the delivery of social services for the City. Its mission is to be the catalyst for community change by providing Jacksonville citizens with necessary tools to facilitate their well-being through intervention, education and opportunity. The Department includes the following Divisions: Adult Services, Disabled Services, Mental Health & Welfare, Veterans Services, and Victim Services. In addition, the Office of the Director administers a variety of services, particularly in the area of criminal and juvenile justice. It also operates the city's Office of Volunteer Services, Office of Juvenile Justice, and offender - based programs. Multiple sites located in Duval County.

### **City of Jacksonville**

Parks, Recreation & Entertainment

851 N. Market St.

Jacksonville, FL 32202

**Phone:** (904) 630-4100 **Fax:** (904) 630-3567

**Email:** funexperts@coj.net

**Website:** www.jaxparks.com

**Hours:** 8 am - 5 pm Monday - Friday

Community Centers - open 10 am - 8 pm Monday - Friday

**Eligibility:** Open to the public.

**Fees:** Varies with location and program.

**Description of Services:** Programs and athletics for children and adults of all ages. Can reserve facilities by calling number above. Multiple sites located in Duval County.

### **Clara White Mission, Inc.**

613 W. Ashley St.

Jacksonville, FL 32202

**Phone:** (904) 354-4162 **Fax:** (904) 791-4360

**Email:** JPittman@clarawhitemission.org

**Website:** www.clarawhitemission.org

**Hours:** 7 am - 3 pm Monday - Friday, 14 wk. vocational training; 24 hr. housing staff on duty.

**Eligibility:** Open to the public for meals and vocational training. Men only for housing.

**Intake Procedure:** Come by for meals. Talk to case manager for vocational training and housing.

**Fees:** None

**Description of Services:** Provides free hot meals seven days a week, Lunch 11:30 am - 1 pm Monday - Thursday and breakfast 8:30 am - 10 am Friday - Sunday. Provides picture identification, transitional housing for men only and vocational training to all. Information and referral services available. Services are offered at multiple locations in Duval County.

### **Communities in Schools of Jacksonville, Inc.**

CIS

3100 University Blvd. S., Ste #300

Jacksonville, FL 32216

**Phone:** (904) 354-5918 **Fax:** (904) 355-9009

**Email:** cisjax@fdn.com

**Hours:** Office 8:30 am - 5 pm Monday - Friday; program hours vary

**Eligibility:** 5-18 years of age.

**Fees:** None

**Description of Services:** Provides various academic and after school services for students enrolled in school as well as referrals to other services. Services are offered at multiple locations in Duval County.

### **Community Connections of Jacksonville**

formerly YWCA

PO Box 41086

Jacksonville, FL 32203

**Phone:** (904) 350-9949 **Fax:** (904) 350-9775

**Email:** ccofjax@aol.com

**Website:** www.communityconnectionsjax.org

**Hours:** 8:30 am - 5 pm Monday - Friday

**Eligibility:** Varies

**Intake Procedure:** Please call.

**Fees:** Vary

**Description of Services:** Community Connections provides transitional housing and essential support services for low-income women, children and families to help them attain self-sufficiency and strengthen their families. Senior citizens are most welcome. Also provides child care and after-school programs. Services are offered at multiple sites in Duval County.

### **Cummer Museum of Art & Gardens**

829 Riverside Ave.

Jacksonville, FL 32204

**Phone:** (904) 356-6857 **Fax:** (904) 353-4101

**Website:** www.cummer.org

**Hours:** 10 am - 9 pm Tuesday & Thursday

10 am - 5 pm Wednesday, Friday, & Saturday

12 pm - 5 pm Sunday

**Eligibility:** Open to the public.

**Fees:** Free to the public every Tuesday 4 pm - 9 pm. Adults \$8; seniors and military \$5, students \$5, children 5 and under free.

**Description of Services:** Art museum and English & Italian gardens. 'Art Connections' hosts hands-on exhibits, summer camps, movies, parties, scavenger hunts, and museum sleep overs for kids. Concert series on site.

**Daniel, Inc.**

Can Do

4203 Southpoint Blvd.

Jacksonville, FL 32216

**Phone:** (904) 296-1055 **Fax:** (904) 296-1953

**Email:** info@danielkids.org

**Website:** www.danielkids.org

**Hours:** 8 am - 5 pm Monday - Friday

**Eligibility:** ages 5-17 years old.

**Intake Procedure:** Referral by school personnel, parents, students.

**Fees:** None

**Description of Services:** Provides behavioral modification to increase academic abilities.

**Daniel, Inc.**

Targeted Case Management

4203 Southpoint Blvd.

Jacksonville, FL 32216

**Phone:** (904) 296-1055 **Fax:** (904) 448-7700

**Email:** info@danielkids.org

**Website:** www.danielkids.org

**Hours:** 8 am - 5 pm Monday - Friday

**Eligibility:** Ages 5-17 and Medicaid eligible.

**Intake Procedure:** Call admissions 296-1055 ext. 2340.

**Fees:** None. Accepts all types of Medicaid.

**Description of Services:** Provides case managers to children who are emotionally disturbed and Medicaid eligible.

**Daniel, Inc.**

Jax Build Program

4203 Southpoint Blvd.

Jacksonville, FL 32216

**Phone:** (904) 296-1055 **Fax:** (904) 448-7700

**Email:** info@danielKids.org

**Website:** www.danielKids.org

**Hours:** 8 am - 5 pm Monday - Friday

**Eligibility:** Youth ages 16-21 who have dropped out of school.

**Intake Procedure:** Application and interview.

**Fees:** None

**Description of Services:** Program for teens 16-21 years who have dropped out of school. Assists in completion of GED while training in the trade of construction in conjunction with Habijax.

## **Department of Children & Families**

Public Assistance

ACCESS Florida

5920 Arlington Expwy., Rm 271

Jacksonville, FL 32211

**Phone:** Customer Call Center – (866)762-2237

For hearing or speech impaired, dial 711 to use Relay or continue to use:

(800)955-8770 or (800)955-8771 (TTY)

**Website:** [www.myflorida.com/accessflorida](http://www.myflorida.com/accessflorida)

**Eligibility:** Based on client's need; must meet income and resource limits and other factors of eligibility.

**Intake Procedure:** Apply online.

**Fees:** None

**Description of Services:** Provides assistance to low income families through the Food Stamp, Medicaid and Temporary Cash Assistance programs. The Florida Food Stamp Program enables low-income households to obtain food which will improve their diets through increased food purchasing power. Income limitations must be met in order to qualify.

## **DePaul School of Northeast Florida**

6620 Arlington Expressway

Jacksonville, FL 32211

**Phone:** (904) 724-0102 **Fax:** (904) 726-9630

**Email:** [depaul2@bellsouth.net](mailto:depaul2@bellsouth.net)

**Website:** [www.depaulschool.com](http://www.depaulschool.com)

**Hours:** 8 am - 2:40 pm Monday - Friday

**Eligibility:** Students with learning disabilities.

**Intake Procedure:** Admissions screening.

**Fees:** Tuition \$7,500/yr. Financial assistance is available.

**Description of Services:** School grades 1-8. Multiple sites are located in Duval County.

## **DLC Nurse & Learn, Inc.**

4101-1 College St.

Jacksonville, FL 32205

**Phone:** (904) 387-0370 **Fax:** (904) 387-0156

**Email:** [DLCNL@att.net](mailto:DLCNL@att.net)

**Website:** [www.DLCNL.org](http://www.DLCNL.org)

**Additional Website:** [www.dlcnl.org](http://www.dlcnl.org)

**Hours:** 7 am - 6 pm Monday - Friday

**Eligibility:** Unable to find appropriate care in a regular day care setting.

**Intake Procedure:** Referral, visit, screening, and enrollment.

**Fees:** Sliding scale. Accepts Medicaid.

**Description of Services:** Preschool and extended day for disabled and medically fragile children & youth to age 22 yrs.

**Downtown Ecumenical Services Council, Inc.**

215 Ocean St.

Jacksonville, FL 32202

**Phone:** (904) 358-7955 **Fax:** (904) 358-3135**Email:** office@rpcjax.org**Website:** www.rpcjax.org/desc.htm**Hours:** 8:30 am - 12:30 pm, 2 pm - 4:30 pm Monday - Friday**Eligibility:** For food pantry: anyone. For financial help: must be over 60, have children or be ill or disabled and unable to work.**Intake Procedure:** Call Monday at 8:30 am for financial assistance appointment. Walk-ins accepted for food pantry.**Fees:** None**Description of Services:** A food pantry. Also provides a limited amount of assistance for paying utility or rent bills, clothing ministry Monday, Wednesday, Friday 8:30 am – 1:30 pm.**Duval County Cooperative Extension Service**

4-H

1010 N. McDuff Ave.

Jacksonville, FL 32254

**Phone:** (904) 387-8858 **Fax:** (904) 387-8902**Website:** http://Jax4H.com**Hours:** 8 am - 5 pm Monday - Friday**Eligibility:** Ages 5-18 years.**Intake Procedure:** Please call for information.**Fees:** None.**Description of Services:** Provides more than 50 project areas, including citizenship, marine science, animal/pet care, leadership training, school enrichment, life skills and day camps. Volunteer-led clubs throughout Duval County.**Duval County Extension Service**

Family and Consumer Sciences

1010 N. McDuff Ave.

Jacksonville, FL 32202

**Phone:** (904) 387-8855 **Fax:** (904) 387-8902**Email:** rgodke@coj.net**Website:** www.coj.net/Departments/Agriculture/default.htm**Hours:** 8 am - 5 pm Monday - Friday**Intake Procedure:** Class registration often required.**Fees:** Free or nominal fee.**Description of Services:** Provides education on parenting, child development, family relations, food safety, food and nutrition, money management, housing, and hurricane/disaster preparation. Programs offered throughout Duval County.**Duval County Health Department**

Children's Dental Center

515 W. 6th St., Ste. 307

Jacksonville, FL 32206

**Phone:** (904) 630-3282 **Fax:** (904) 630-3230

**Email:** DCHD\_Contact@doh.state.fl.us

**Website:** www.dchd.net

**Hours:** 8 am - 5 pm Monday - Friday

**Eligibility:** Ages 3-21 years of age (age 2 on case by case basis).

**Intake Procedure:** Call for an appointment.

**Fees:** Sliding scale. Medicaid and private insurance accepted.

**Description of Services:** Provides complete dental services to children 3 to 21 years of age at little or no cost. Offers two dental vans, Smile Express and Happy Tooth Express Mobile Dental Units, for school based preventative dental services during the school year and through community organizations during school vacations.

### **Duval County Health Department**

Immunization Program

515 W. 6th St.

Jacksonville, FL 32208

**Phone:** (904) 665-2666 **Fax:** (904) 665-2665

**Email:** DCHD\_Contact@doh.state.fl.us

**Website:** www.dchd.net/immunizations.htm

**Hours:** 8:30 am - 12 pm, 1:30 pm - 4 pm Monday - Friday

**Intake Procedure:** All walk-ins - no appointment necessary.

**Fees:** Medicaid and private insurance. Sliding scale available. No fee for children under 18 that have no insurance or Medicaid.

**Description of Services:** Provides immunization services to children 6 wks - 18 yrs. Services offered at multiple sites in Duval County.

### **Duval County Public Schools**

Title 1 Pre-Kindergarten

1701 Prudential Dr.

Jacksonville, FL 32207

**Phone:** (904) 390-2123 **Fax:** (904) 390-2634

**Website:** www.educationcentral.org

**Hours:** 8:30 am - 1:30 pm Monday - Friday

**Eligibility:** 4 yrs of age, economically / educationally disadvantaged children.

**Intake Procedure:** Please call.

**Fees:** None

**Description of Services:** Provides a developmental early learning program for preschool children from eligible school attendance areas. Goals are to provide total development for future success in learning.

### **Duval County Public Schools**

Guidance Services

Fourth Floor

1701 Prudential Dr.

Jacksonville, FL 32207

**Phone:** (904) 390-2090 **Fax:** (904) 390-2439

**Website:** www.educationcentral.org/studentsservices/guidance

**Hours:** 7:30 am - 4:30 pm Monday - Friday

**Eligibility:** Age 5 through 20 years enrolled in Duval County school system.

**Fees:** None

**Description of Services:** Assists students in accepting and understanding their abilities, limitations, and the opportunities available to them. Assists all students in making wiser academic, vocational, and personal choices. Assists parents and school staff to better understand and provide for the individual needs of students.

### **Duval County Public Schools**

1701 Prudential Dr.

Jacksonville, FL 32207

**Phone:** (904) 390-2000 **Fax:** (904) 390-2237

**Website:** [www.educationcentral.org](http://www.educationcentral.org)

**Hours:** 7:30 am - 4:30 pm Monday - Friday

**Eligibility:** Appropriate school age.

**Fees:** None

**Description of Services:** Provides educational services for grades K-12.

### **Duval County Public Schools**

School Health Services

515 W. 6th St., MC81

Jacksonville, FL 32206

**Phone:** (904) 388-7173 **Fax:** (904) 381-6098

**Hours:** 8 am - 4:30 pm Monday - Friday

**Eligibility:** Duval County public school students.

**Fees:** None

**Description of Services:** The School Health Services Program includes services such as planning for emergency health care, preventive health services, management of chronic conditions, communicable disease control, health counseling, community referrals and follow-up, home visits, and nursing assessments.

### **Edward Waters College**

Community Resource & Wellness Center

1697 Kings Rd.

Jacksonville, FL 32209

**Phone:** (904) 366-2530 **Fax:** (904) 360-7096

**Hours:** 8 am - 5 pm Monday - Friday

**Eligibility:** 60 yrs of age and older; live within 10 mile radius of the center.

**Intake Procedure:** Fill out registration profile sheet for orientation.

**Fees:** None

**Description of Services:** Provides a preventive maintenance wellness program for seniors in partnership with the City of Jacksonville and Edward Waters College. An on-site medical clinic is available for those who do not have a primary care physician. An information and referral service is provided in addition to the fitness program. Full time nurse practitioner on staff.

### **Episcopal Children's Services, Inc.**

Child Care Resource and Referral

100 Bell Tel Way, #100

Jacksonville, FL 32216

**Phone:** (904) 726-1500 **Fax:** (904) 726-1516

**Website:** [www.ecs4kids.org](http://www.ecs4kids.org)

**Additional Website:** [www.elcofcnb.org](http://www.elcofcnb.org) [www.sunkidz.net](http://www.sunkidz.net)

**Hours:** 8 am - 5 pm Monday - Friday

**Intake Procedure:** Please call office as intake and eligibility procedures are based on childcare needs. Services are available in Baker, Bradford, Clay, Nassau, Putnam, & St. Johns Counties.

**Fees:** No fees for childcare referrals or enrollment in Florida's free voluntary Pre-Kindergarten program for 4 year olds. Parent fees for school readiness-funded childcare will be based on eligibility for financial assistance.

**Description of Services:** Provides free referrals for quality childcare, free enrollment in the Voluntary Pre-kindergarten program, and eligibility determination for financial assistance for school readiness programs in Baker, Bradford, Clay, Nassau, Putnam & St. Johns Counties.

### **Family Counseling Services**

Consumer Credit Counseling Service

1639 Atlantic Blvd.

Jacksonville, FL 32207

**Phone:** (904) 396-4846 **Fax:** (904) 398-6649

**Website:** [www.fcsjax.org](http://www.fcsjax.org)

**Hours:** 8 am - 6 pm Monday - Thursday; 8 am - 4 pm Friday

**Eligibility:** Adults with a need for the service.

**Intake Procedure:** Call for an appointment.

**Fees:** \$20 per session. Free for delinquent mortgage clients. Will waive fees to persons in extreme need. Most insurance accepted.

**Description of Services:** Counsels persons of all ages experiencing financial difficulties; specializes in setting up debt repayment plans for those persons who are over-obligated to their creditors, credit report review, pre-purchase housing counseling and mortgage delinquency counseling.

Family, individual, marital counseling; counseling for stress, anxiety, depression and other behavioral health problems; psychosexual groups; family life education programs. Licensed and certified counselors. Other locations are in Orange Park and Jacksonville Beach.

### **Family Network on Disabilities of Florida**

2735 Whitney Rd.

Clearwater, FL 33760

**Phone:** (800)825-5736 **Fax:** (727)523-8687

**Email:** [fnd@fndfl.org](mailto:fnd@fndfl.org)

**Website:** <http://fndfl.org/>

**Intake Procedure:** Call 1-800-TALK-PEN (Statewide)

**Description of Services:** Family Network on Disabilities of Florida, Inc. is a statewide alliance of families of persons with disabilities and special needs. Their mission is to provide family-driven support, education, information and advocacy. The area training coordinator provides free workshops to train parents and guardians of children with disabilities on topics regarding the Individuals with Disabilities Education Act.

**Family Support Services North Florida**

4057 Carmichael Ave., Bldg. 3000, Ste. 101  
Jacksonville, FL 32207

**Phone:** (904) 421-5800 **Fax:** (904) 421-5801

**Email:** info@fssnf.org

**Website:** www.fssjax.org

**Hours:** 8 am - 5 pm Monday - Friday

**Intake Procedure:** Services will be provided by eight neighborhood service centers. Centers will use common assessment, planning and casework processes to determine or assist with individual needs.

**Fees:** None

**Description of Services:** Family Support Services is the non-profit agency selected to act in the capacity of lead agency for child protective services in Duval County. Provides casework services for children under the supervision of the court.

**First Coast Family Center**

1965 Beachway Rd., Ste. 109  
Jacksonville, FL 32207

**Phone:** (904) 348-3251 **Fax:** (904) 348-3256

**E-mail:** crabbitt@fcfccenter.org

**Website:** www.firstcoastfamilycenter.org

**Hours:** 8:30 am - 5 pm Monday - Friday

**Eligibility:** Families with child(ren) in the home. Some programs have age requirements for the children (age 0-17)

**Fees:** None

**Description of Services:** Parent Aide Program: In home parenting support and education. Neighborhood Partnership Program: Bringing neighborhoods and communities together for the protection of children. More under Neighborhood Partnership listing. Healthy Families Program: In-home infant care and child development education. Parenting Partners Program: Parenting education groups and parental support in the local community. Friends Mentoring Program: Pairing children with mentors in Jacksonville Beach and Clay County. Healthy Start Program: Telephone council and educational materials for expectant parents.

**First Coast Worksource Development**

Worksource Career Services  
215 N. Market St., Ste. 340  
Jacksonville, FL 32202

**Phone:** (904) 798-9229 **Fax:** (904) 359-6756

**Website:** www.worksourcefl.com

**Hours:** 8 am - 5 pm Monday - Friday

**Eligibility:** Anyone seeking employment or changing jobs.

**Intake Procedure:** Clients may be referred or walk-in for services. Call (904) 213-3800 to be directed to your nearest center.

**Fees:** None

**Description of Services:** Provides assistance in training and obtaining employment. Services offered at multiple sites in Duval County.

### **Fleet and Family Support Center**

PO Box 136 Bldg. #554

Jacksonville, FL 32212-0136

**Phone:** (904) 542-2766 **Fax:** (904) 542-5771

**Website:** [www.nasjax.navy.mil](http://www.nasjax.navy.mil)

**Hours:** 7:30 am - 4 pm                      Monday - Thursday  
7:30 am - 3 pm                              Friday

**Eligibility:** Military families, their dependents, and retirees.

**Intake Procedure:** Call to schedule an appointment.

**Fees:** None.

**Description of Services:** Provides counseling, educational services, family violence prevention, relocation assistance, information and referral, and transition services.

### **Florida Abuse Hotline**

**Phone:** (800) 962-2873 **Fax:** (800) 914-0004

**Website:** <http://www.dcf.state.fl.us/abuse/>

**Hours:** 24 hours/7 days per week

**Eligibility:** Suspected abuse/neglect of a child, elderly or disabled person.

**Intake Procedure:** Call hotline.

**Fees:** None

**Description of Services:** Receives and dispatches abuse/neglect reports to appropriate district for follow-up.

### **Florida Coastal School of Law**

Civil Practice Clinic

7555 Beach Blvd.

Jacksonville, FL 32216

**Phone:** (904) 680-7782

**Hours:** 9 am - 6 pm Monday - Friday

**Intake Procedure:** Call to discuss case and submit for consideration.

**Fees:** \$25

**Description of Services:** Law students will assist select clients with legal matters.

### **Florida Community College at Jacksonville**

Adult High School Main Campus

101 W. State St.

Jacksonville, FL 32202

**Phone:** (904) 633-8478

**Website:** [www.fccj.edu/prospective/programs/adultstudies/ahs.html](http://www.fccj.edu/prospective/programs/adultstudies/ahs.html)

**Hours:** 8 am - 5 pm Monday - Friday

**Eligibility:** Ages 16 or older who have been out of high school for at least 6 months (must be a U.S. citizen).

**Intake Procedure:** Students may register in person or online at [www.fccj.edu](http://www.fccj.edu) (select "apply online."). Call for specific information.

**Fees:** \$15 application fee, \$50 GED exam cost.

**Description of Services:** FCCJ provides quality education and meaningful learning experiences to the community. The adult high school program is an alternative to the public school setting which will enable students to obtain their GED.

## Florida Community College at Jacksonville

Rosanne R. Hartwell Women's Center

101 W. State St.

Room 3103

Jacksonville, FL 32202

**Phone:** (904) 633-8311 **Fax:** (904) 633-8496

**Email:** smoonly@fccj.edu

**Website:** [opencampus.fccj.org/wc/index.html](http://opencampus.fccj.org/wc/index.html)

**Hours:** 8 am - 5 pm Monday - Friday

**Eligibility:** Varies for each program.

**Fees:** Most programs are free, though some have a nominal fee.

**Description of Services:** Provides programs to help women succeed personally and professionally. Includes support groups, workshops, and career enhancement.

## Florida Department of Health

Children's Medical Services

910 N. Jefferson St.

Jacksonville, FL 32209

**Phone:** (904) 360-7070 **Fax:** (904) 798-4568

**Website:** [www.cms-kids.com](http://www.cms-kids.com)

**Hours:** 8 am - 5 pm Monday - Friday

**Eligibility:** Birth to 21 yrs. with a chronic medical and/or severe behavioral health condition. Must meet income eligibility requirements.

**Intake Procedure:** An intake appointment will be scheduled and eligibility determined.

**Fees:** Based on family income eligibility requirements. Some programs require monthly premium.

**Description of Services:** The Florida Department of Health's Children's Medical Services offers programs and services including: cleft lip and palate program, hematology, oncology, sickle cell, medical foster care, the Early Steps Program, the Regional Perinatal Intensive Care Center, cardiology, pediatric AIDS (Rainbow Center), and the Children's Crisis Center.

## Florida Diagnostic Learning Resources System

FDLRS / CROWN

Child Find

4030 Boulevard Center Dr.

Jacksonville, FL 32207

**Phone:** (904) 348-7789 **Fax:** (904) 348-7759

**Website:** [www.educationcentral.org/fdlrs](http://www.educationcentral.org/fdlrs)

**Hours:** 7:30 pm - 4:30 pm Monday - Friday

**Intake Procedure:** Please call.

**Fees:** None

**Description of Services:** Conducts developmental screenings for children, birth through 3 years, not enrolled in school, who are suspected of having special needs. Also assists in placing children in appropriate educational programs, provides information about community agencies and other resources and offers professional consultation for parents.

### **Florida Directory of Early Childhood Services**

Florida's Central Directory  
2807 Remington Green Cir.  
Tallahassee, FL 32308

**Phone:** (800) 654-4440 **Fax:** (850) 681-9816

**Email:** [alalong@centraldirectory.org](mailto:alalong@centraldirectory.org)

**Website:** [www.centraldirectory.org](http://www.centraldirectory.org)

**Hours:** 8 am - 5 pm Monday - Friday

**Eligibility:** Anyone interested in locating services for children with special needs.

**Intake Procedure:** Please call.

**Fees:** None

**Description of Services:** The Central Directory is a telephone referral service providing local, state, and national referrals and information for parents of children with special needs.

**Areas of referral covered include:** child care resources, financial assistance, legal assistance, support groups, educational rights, advocacy, medical treatment, equipment, and therapeutic services.

### **Florida Theatre**

128 E. Forsyth St.  
Jacksonville, FL 32202

**Phone:** (904) 355-2787 **Fax:** (904) 358-1874

**Website:** [www.FloridaTheatre.com](http://www.FloridaTheatre.com)

**Hours:** 9 am - 5 pm Monday - Friday

**Fees:** Vary; occasionally children's and senior's tickets are discounted.

**Description of Services:** Offers something for everyone, with arts, entertainment, and educational programs to enrich and inspire.

### **Gateway Community Services, Inc.**

Players Championship Village  
New Beginnings  
2671 Huffman Blvd.  
Jacksonville, FL 32246

**Phone:** (904) 646-4889 **Fax:** (904) 646-0791

**Hours:** 24 hrs / 7days residential; Administrative office  
8 am - 5 pm Monday - Friday

**Eligibility:** Adolescents of 13-17 years.

**Intake Procedure:** Call to schedule a drug evaluation assessment.

**Fees:** Sliding scale. Financial assistance is available.

**Description of Services:** Provides screening, assessment and referral for substance abuse impaired juveniles, outpatient and residential treatment services, intervention and prevention programs.

**Girl Scouts of Gateway Council, Inc.**

Classroom Girl Scouting

1000 Shearer St.

Jacksonville, FL 32205

**Phone:** (904) 388-4653 **Fax:** (904) 384-1542**Email:** info@girlscouts**Website:** www.girlscouts-gateway.org**Additional Website:** www.girlscouts.org**Hours:** 9 am - 5 pm Monday - Friday**Eligibility:** Girls ages 5-17 years.**Intake Procedure:** Speak with classroom teacher, mail or walk-in registration.**Fees:** \$10 membership registration + \$15 zip fee.**Description of Services:** Provided to exceptional students in special-needs classrooms by their classroom teacher. One meeting per week, frequently held outdoors. Occasional field trips.

Girl Scouting By Mail - Mentor is a parent or other adult family member or friend.

Newsletter mailed 4 times a year. Girls work on badges and patches at their own pace.

**Girls Inc. of Jacksonville**

1627 Rogero Rd.

Jacksonville, FL 32211

**Phone:** (904) 731-9933 **Fax:** (904) 731-9934**Email:** arckp@girlsjax.org**Website:** www.girlsinc.org**Additional Website:** www.girlsincjax.org**Hours:** Varies with program.**Eligibility:** Girls 6-18 years of age.**Intake Procedure:** Please call.**Fees:** Varies**Description of Services:** Girls Inc. of Jacksonville is a nonprofit education and prevention program for girls. Girls Inc. of Jacksonville provides after-school and summer activities in at-risk, under-served areas.**Habitat for Humanity International**

HabiJax

Southeast Region

2404 Hubbard St.

Jacksonville, FL 32206

**Phone:** (904) 798-4529 **Fax:** (904) 798-2728**Email:** info@habijax.com**Website:** www.habijax.com**Hours:** 8 am - 5 pm Monday - Friday**Eligibility:** Housing need, adequate income, and willingness to partner.**Intake Procedure:** Have to attend orientation to become a homeowner, every 2nd Thursday and Saturday.**Fees:** None**Description of Services:** Habitat brings families and communities in need together with volunteers and resources to build decent, affordable housing.

## **HealthEase**

### **Medicaid HMO**

1965 Beachway Rd., Ste. 100

Jacksonville, FL 32207

**Phone:** (904) 346-0405 **Fax:** (904) 346-3765

**Website:** [www.myhealthease.com](http://www.myhealthease.com)

**Hours:** 8 am - 5 pm Monday - Friday

**Eligibility:** Clients must be Medicaid eligible. Children living with relatives usually qualify. Apply for Medicaid at the Dept. of Children and Families or through Florida Kid Care first.

**Intake Procedure:** Clients must first be eligible for full Medicaid. Call the office and ask to speak with a HealthEase representative.

**Fees:** None

**Description of Services:** HealthEase is a Medicaid HMO. Clients who receive Medicaid have to choose either HealthEase or Medipass. Representatives will provide information on the differences and help select the best plan for the family. Provides additional benefits such as adult dental care and free over-the-counter products each month with no co-payments.

## **Hope Haven Children's Clinic and Family Center**

4600 Beach Blvd.

Jacksonville, FL 32207-4764

**Phone:** (904) 346-5100 **Fax:** (904) 346-5111

**Website:** [www.hope-haven.org](http://www.hope-haven.org)

**Hours:** 8 am - 5 pm Monday - Thursday  
8 am - 12 pm Friday

**Eligibility:** Varies by Program

**Intake Procedure:** Contact intake coordinator for application information.

**Fees:** Insurance, self-pay; financial assistance available.

**Description of Services:** Expert team of psychologists, pediatricians, educational specialists, speech pathologists, occupational and physical therapists, and tutors work together to promote each individual's ability to learn. Our areas of specialization include children with Down Syndrome, Autism, Dyslexia, Attention Deficit Disorder and other learning disabilities. Services are offered at multiple sites in Duval County.

## **Housing Partnership of Northeast Florida, Inc.**

4401 Emerson St., Ste. 1

Jacksonville, FL 32207

**Phone:** (904) 398-4424 **Fax:** (904) 398-0828

**Email:** [cettlinger@thehousingpartnership.com](mailto:cettlinger@thehousingpartnership.com)

**Website:** [www.thehousingpartnership.com](http://www.thehousingpartnership.com)

**Hours:** 8 am - 5 pm Monday - Friday

**Eligibility:** Must meet income guidelines.

**Intake Procedure:** Call to be placed on the waiting list.

**Fees:** None

**Description of Services:** Home repairs to elderly and low to moderate income families. Home buyers club for first time home owners.

**Hubbard House, Inc.**

PO Box 4909

Jacksonville, FL 32201

**Administration Phone:** (904) 354-0076**House Phone:** (904) 354-3114 **Fax:** (904) 354-1342**Email:** hhouse@fdn.com**Website:** www.hubbardhouse.org**Hours:** 24 hrs / 7 days**Eligibility:** Victims of domestic violence and their dependents.**Intake Procedure:** Starts with a hotline call to Hubbard House.**Fees:** None**Description of Services:** Provides safe, confidential refuge, case management, advocacy, referrals, and support groups.**Jacksonville Area Legal Aid, Inc.**

126 W. Adams St.

Jacksonville, FL 32202

**Phone:** (904) 356-8371 **Fax:** (904) 356-8285**Website:** www.jaxlegalaid.org**Hours:** 8:30 am - 5 pm Monday, Tuesday, Thursday, Walk in 8:30 am – 11 am Tuesday & Thursday**Walk-In intake hours:** 8:30 am - 11 am. Monday, Tuesday and Thursday

Phone Intake – 9 am – 12 am Wednesday

Night Intake – 4:30 – 6 pm Thursday evenings by appointment only.

**Eligibility:** Low income, over 60 years of age, persons with HIV/AIDS, and victims of abuse or housing discrimination, and refugees.**Intake Procedures:** Walk in 8:30 am - 11 am Monday, Tuesday and Thursday**Fees:** No charge for legal assistance; however, there may be some charges for legal costs associated with representation.**Description of Services:** For clients over 60 – wills, guardianship, deed change, probate, living wills and advanced directives.**Jacksonville Children's Commission**

1095 A. Philip Randolph Blvd.

Jacksonville, FL 32206

**Phone:** (904) 630-3647 **Fax:** (904) 630-3655**Email:** lbuggs@coj.net**Website:** www.jaxkids.org**Hours:** 8 am - 5 pm Monday - Friday**Eligibility:** May be eligible for child care subsidies, depending on income.**Intake Procedure:** Please call.**Fees:** None**Description of Services:** One-stop shop for parents and caregivers. Parenting education, toy lending library, child care resource and referral.

### **Jacksonville Maritime Museum Society, Inc**

1015 Museum Cir., Unit 2

Jacksonville, FL 32207

**Phone:** (904) 398-9011 **Fax:** (904) 398-7248

**Email:** jaxmarmus@bellsouth.net

**Website:** www.jaxmarmus.com

**Hours:** 10:30 am - 3 pm      Monday - Friday  
          1 pm - 5 pm              Saturday & Sunday

**Eligibility:** Open to the public.

**Intake Procedure:** Museum is operated completely by volunteers, supported by memberships and donations.

**Fees:** Free admission.

**Description of Services:** World class museum dedicated to the preservation and display of maritime artifacts from all areas of the St. Johns River and Northeast Florida.

### **Jacksonville Museum of Modern Art**

333 N. Laura St.

Jacksonville, FL 32202

**Phone:** (904) 366-6911 **Fax:** (904) 366-6901

**Website:** www.JMOMA.org

**Hours:** 11 am - 5 pm      Tuesday & Friday  
          11 am - 9 pm      Wednesday & Thursday  
          11 am - 4 pm      Saturday  
          12 pm - 4 pm      Sunday

**Eligibility:** Open to the public.

**Fees:** \$6 Adults, \$4 Children, Seniors over 65, Students and Military; Children under 2 are free. Sundays free to children and accompanying adults.

**Description of Services:** Gallery provides a variety of art forms and exhibitions throughout the year.

### **Jacksonville Sheriff's Office**

Police Athletic League

2165 W. 33rd St.

Jacksonville, FL 32209

**Phone:** (904) 355-3308 **Fax:** (904) 353-9071

**Website:** www.jaxpal.com

**Hours:** 8 am - 5 pm Monday - Friday

**Eligibility:** Youth 6-18 years of age.

**Intake Procedure:** Registration on site.

**Fees:** Sliding scale.

**Description of Services:** Provides organized recreational activities so that youth have an alternative leisure activity. Bridges the gap between youth and law enforcement officials.

**Jacksonville Urban League**

Head Start Program

903 W. Union St.

Jacksonville, FL 32204

**Phone:** (904) 356-8336 **Fax:** (904) 356-8369**Website:** www.jaxul.org**Hours:** 8 am - 5 pm Monday - Friday**Eligibility:** Must be between ages 3-5 years and meet federal income eligibility guidelines.**Intake Procedure:** Call for application or access online.**Fees:** None**Description of Services:** A comprehensive child development program that promotes "school readiness" by assisting children with the further development of their cognitive, social and emotional skills. Services offered at multiple sites in Duval County.**Jacksonville Zoological Gardens**

370 Zoo Pkwy.

Jacksonville, FL 32218

**Phone:** (904) 757-4463 **Fax:** (904) 757-4315**Email:** info@jacksonvillezoo.org**Website:** www.jacksonvillezoo.org**Hours:** 9 am - 5 pm everyday except during summer and holidays.

<b>Fees:</b>	Adults	\$11.00
	Children (3-12)	\$ 6.50
	Senior Citizens	\$ 9.50
	Children Under 3	Free
	Military & AAA	10% Discount

All Duval County school groups from pre-kindergarten through twelfth grade are admitted free during school term.

**Description of Services:** For over 90 years, the Jacksonville Zoo and Gardens has been dedicated to inspiring the discovery and appreciation of wildlife through innovative experience in a caring environment. Starting in 1914 with an animal collection that consisted of one red deer fawn, the Jacksonville Zoo and Gardens has grown to house 1,500 rare and exotic animals and over 1,000 unique plant species. The Jacksonville Zoo is a non-profit organization and is an accredited member of the American Zoo and Aquarium Association (AZA).**Jewish Community Alliance**

8505 San Jose Blvd.

Jacksonville, FL 32217

**Phone:** (904) 730-2100 **Fax:** (904) 730-2444**Email:** info@jcajax.org**Website:** www.jcajax.org**Hours:** Please call. Hours vary.**Fees:** Vary per program.**Description of Services:** Offers an array of fitness, recreational, educational, social, and cultural opportunities.

## **Jewish Family and Community Services, Inc.**

JFCS

6261 DuPont Station Ct. E.

Jacksonville, FL 32217

**Phone:** (904) 448-1933 **Fax:** (904) 448-0349

**Email:** information@jfcsjax.org

**Website:** www.jfcsjax.org

**Hours:** 9 am - 5 pm Monday - Friday

**Eligibility:** The entire community regardless of faith.

**Intake Procedure:** Financial assistance: dial 448-1933 at 9 am on Monday (appointments taken each week as long as funding available). If Monday is a holiday, they will not take appointments that week. As soon as you hear the recording - press the number 2 on your touch-tone telephone.

If after pressing #2 you still hear a recording, immediately hang up and begin the process again: dial 448-1933 and press #2. Do not leave a message. In order to get an appointment you must speak to the receptionist.

**Deposit Assistance:** Wednesday morning at 9 am when funding is available. Use the same procedure as above to schedule an appointment.

**Emergency Food Pantry:** Open and available without an appointment, Tuesday & Thursday from 1 pm - 3 pm. Please bring with you: your picture ID, Social Security card and a Social Security card for all other members of your household. You are eligible to receive food three times in a twelve-month period. Counseling: Call 448-1933, press 3.

**Fees:** None

**Description of Services:** Provides financial assistance with deposits, rent, mortgage, or utility payments. Counseling and an emergency food pantry are available. They also have senior transportation at an affordable fee to medical appointments, religious services, shopping centers, and recreational activities.

## **JTA Connexion**

5711 Richard St.

Jacksonville, FL 32216

**Phone:** (904) 265-6999

**Website:** www.JTAonthemove.com

**Hours:** Reservations- 7 am - 6 pm Daily

**Service:** 5 am - 10:30 pm Monday - Saturday

6 am - 8:30 pm Sunday

6 am - 8:30 pm Holidays

**Eligibility:** Persons with physical/mental disabilities, elderly or otherwise transportation disadvantaged.

**Intake Procedure:** Please call to make a reservation.

**Fees:** Vary

**Description of Services:** Provides sponsored and non-sponsored transportation for eligible persons.

## Lutheran Social Services of Northeast Florida

ACE Program

4615 Phillips Hwy.

Jacksonville, FL 32256

**Phone:** (904) 448-5995

**Website:** [www.LSSJax.org](http://www.LSSJax.org)

**Hours:** 8:30 am - 5 pm Monday - Friday

**Eligibility:** Proof of positive HIV diagnosis and client is in the home.

**Intake Procedure:** Ask for ACE Program for information; Case manager will follow-up.

**Fees:** None. Accepts Medicaid/Medicare and private insurance.

**Description of Services:** AIDS care and education program. Comprehensive case management services to HIV positive individuals and support to affected family members and caregivers. Services will include assessment of consumer needs, creation of individual living plans, assistance in securing suitable housing, coordination of medical and/or support. Food pantry for enrolled clients.

## Mandarin Food Bank & Clothing Closet

11730 Old St. Augustine Rd.

Jacksonville, FL 32258

**Phone:** (904) 292-1675

**Website:** <http://stjosephsjax.org/MandarinFoodBank/>

**Hours:** Food Bank: 9 am - 11:30 am Monday, Wednesday, Friday

Clothing Closet: 9 am - 11:30 am Monday, Friday

**Eligibility:** Anyone residing in the Mandarin Community, regardless of religious affiliation, is eligible to be served by the Mandarin Food Bank. The zip codes the Mandarin Food Bank serves are 32217, 32223, 32256, 32257, 32258, and 32259. We ask that all clients try to wait at least 12 weeks before seeking additional assistance from us. The use of the Clothes Closet is not limited to clients from the Mandarin area.

**Intake Procedure:** To receive assistance, you must bring with you a photo identification, a social security number for each family member, and a utility bill, a piece of mail, or rent receipt that is not older than one month from your place of residence in Mandarin.

**Fees:** None

**Description of Services:** Food pantry and clothing closet.

## March of Dimes

4040 Woodcock Dr., Ste. 147

Jacksonville, FL 32207

**Phone:** (904) 398-2821 **Fax:** (904) 398-8299

**Email:** [FL617@marchofdimes.com](mailto:FL617@marchofdimes.com)

**Website:** [www.modimes.org](http://www.modimes.org)

**Hours:** 9 am – 5 pm Monday - Friday

**Fees:** None

**Description of Services:** Provides educational materials on specific birth defects, prenatal care, and nutrition.

### **Mental Health Resource Center, Inc.**

MHRC

Outpatient Services

11820 Beach Blvd.

Jacksonville, FL 32246

**Phone:** (904) 642-9100 **Fax:** (904) 641-6529

**Hours:** 8 am - 5 pm Monday - Friday

**Intake Procedure:** Contact case management secretary at (904) 642-9100 ext. 201 (Medicaid patient services only).

Contact Outpatient Department (904) 642-9100 ext. 208 or 256 (Most private insurance)

**Fees:** (No longer have sliding fee available), We do not take Medicaid (Share of Cost). We do take Medicaid with Medicare and all Regular Medicaid HMO's.

**Description of Services:** Outpatient Services – Individual Counseling, Medication Management, Child/Adolescent Case Management – (Take Medicaid only), and Adult Case Management (Take Medicaid only).

**Inpatient Services:** CCSU (Children's Crisis Stabilization Unit); CSU (Crisis Stabilization Unit - Adults), and 24 hour emergency services (904) 642-9100 ext. 294.

### **Mission House, Inc.**

800 Shetter Ave.

Jacksonville Beach, FL 32250

**Phone:** (904) 241-6767 **Fax:** (904) 241-7340

**Hours:** 8:30 am - 8 pm Monday - Friday

10 am - 1 pm Saturday

1:30 pm - 3:30 pm Sunday

**Eligibility:** Any homeless person 18 years and older in the beaches communities.

**Intake Procedure:** Register with Operation Coordinator and fill out intake form.

**Fees:** None

**Description of Services:** Offers meals, showers, medical clinic, mental health resources, outside agency referrals and counseling. Has bus tickets JTA available for employment or medical needs. Clothing vouchers available. Serving homeless in the Beaches communities only.

### **Morning Star School**

725 Mickler Rd.

Jacksonville, FL 32211

**Phone:** (904) 721-2144 **Fax:** (904) 721-1040

**Website:** [www.morningstar-jax.com](http://www.morningstar-jax.com)

**Hours:** 7:30 am - 3 pm Monday - Friday

**Eligibility:** Must be diagnosed through licensed psychologist and have an IQ of 80 and above.

**Intake Procedure:** Meeting with principal; a recent psychological evaluation diagnosing the learning disability.

**Fees:** Yearly tuition \$5000; \$350 - 425 per month annual registration. Financial assistance is available.

**Description of Services:** Provides special education services to children who have been diagnosed as learning disabled, attention deficit, hyperactive, or dyslexic.

**Murray Hill Theatre & Cyber Café**

932 Edgewood Ave. S.

Jacksonville, FL 32205

**Phone:** (904) 388-3179**Email:** thehill@usa.net**Website:** www.murrayhilltheatre.com**Hours:** Open at 7:30 pm Friday & Saturday; 6:30 pm Monday - Friday.**Eligibility:** Open to the public.**Intake Procedure:** Call 388-7807 for listing of events or directions.**Fees:** Varies per event.**Description of Services:** Open Friday and Saturday nights with live faith-based entertainment. Check website for information.**Museum of Science & History**

1025 Museum Cir.

Jacksonville, FL 32207

**Phone:** (904) 396-7062 **Fax:** (904) 396-5799**Email:** webmaster@themosh.org**Website:** www.themosh.org**Hours:** 10 am - 5 pm Monday - Friday

10 am - 6 pm Saturday

1 pm - 6 pm Sunday

**Eligibility:** Open to the public.**Fees:** Children (3-12): \$6; Seniors (55+): \$6.50; Adults: \$8; Active Military: \$6.50; Members: free.**Description of Services:** MOSH educates the public on regional history, physical and natural science and astronomy. Offers hands-on exhibits, daily planetarium and science shows, seasonal camps, birthday parties and rental facilities.**Museum of Southern History**

4304 Herschel St.

Jacksonville, FL 32210

**Phone:** (904) 388-3574**Website:** www.scv-kirby-smith.org/museum\_history.htm**Hours:** 10 am - 4 pm Tuesday - Saturday**Fees:** \$1 donation for adults; younger than 16 years - free.**Description of Services:** Self-tour through "War Between the States," 6000 volumes for research, and an assortment of artifacts.**Neighborhood Partnership for Protecting Children**

First Coast Family Center

1965 Beachway Rd., Ste. 109

Jacksonville, FL 32207

**Phone:** (904) 348-3251 x217 **Fax:** (904) 348-3256**Website:** www.firstcoastfamilycenter.org**Hours:** 8:30 am - 5 pm Monday - Friday**Eligibility:** Families at risk in Duval, Clay, Nassau, and St. Johns counties.**Intake Procedure:** Call to speak to a coordinator in your area.**Fees:** None

**Description of Services:** A partnership of community members, agencies, and resources aimed at keeping children safe and free from abuse and neglect. Individualized family team conferences assist and support the family. In-home parental education.

**Nemours Children's Clinic**

807 Children's Way  
Jacksonville, FL 32207

**Phone:** (904) 390-3600 **Fax:** (904) 390-3432

**Website:** Nemours.org

**Hours:** 8 am - 5 pm Monday - Friday

**Eligibility:** Children from birth to 18 years of age who have specialized medical needs.

**Intake Procedure:** Please call.

**Fees:** Set fee schedule or sliding scale.

**Description of Services:** Provides a variety of medical services to children from birth through age 18 years.

**Northeast Florida Area Agency on Aging**

Elder Helpline  
4401 Wesconnett Blvd. 2nd floor  
Jacksonville, FL 32210

**Phone:** (904) 777-2106 **Fax:** (904) 777-2128

**Website:** www.elderhelpline.org

**Hours:** 8 am - 5 pm Monday - Friday

**Eligibility:** Anyone needing information for persons 60 years and older.

**Fees:** None

**Description of Services:** Provides information regarding elderly services in the Northeast Florida area. Toll-free Elder Helpline 1-888-242-4464.

**Northeast Florida Area Agency on Aging**

Serving Health Insurance Needs of Elderly (S.H.I.N.E)  
4401 Westconnett Blvd., 2nd Floor  
Jacksonville, FL 32210

**Phone:** (888) 242-4464

**Email:** smithb@ELDERAFFAIRS.ORG

**Website:** www.elderhelpline.org

**Hours:** 8 am - 5 pm Monday - Friday

**Eligibility:** Persons 60 years and older.

**Intake Procedure:** Please call and leave message.

**Fees:** None

**Description of Services:** Counseling for insurance needs of persons 60 years and older.

**Northeast Florida Community Action Agency, Inc.**

4070 Boulevard Center Dr., Ste. 200

Jacksonville, FL 32207

**Phone:** (904) 398-7472 **Fax:** (904) 398-7414**Email:** infor@nfcaa.net**Website:** www.nfcaa.net**Hours:** 8 am - 5 pm Monday - Friday**Eligibility:** At or below 125% poverty**Intake Procedure:** Clients are enrolled through the agency's intake process by first determining eligibility based on the Federal Poverty Guidelines, considering annualized income and family size. Clients must present documents on all income, social security numbers for all household members, and the invoice for the bills to be paid. Appointments are required.**Fees:** None**Description of Services:** The Vulnerable Population Program promotes maintaining a stable household for senior citizens and youth. The program also promotes healthy habits among the low-income population by providing assistance through the following: Senior Citizens Program offers utilities, transportation, rent/mortgage assistance, eye care, food, prescription drugs, and meals-on-wheels. The Wellness Program offers exercise, nutrition and physical checkup. The Youth Program offers tutoring, mentorship, after-school programs, data busters program (summer program), which includes computer training, resume writing, completing job applications, and other job related skills. The Emergency Food Assistance Program (TEFAP) offers commodity food distributed quarterly. The Housing program is designed to help decrease utility bills by making home repairs and encouraging energy conservation thus reducing gas and electric bills. Services include weather stripping, air filters, insulation, low flow shower head, and caulking. They will repair or replace doors, windows, HVAC, roof, plumbing, and electrical.**\*\*Please note that appointments must be made by phone for services. Services are offered at multiple locations in Duval County.****Northeast Florida Healthy Start Coalition**

Healthy Start Coalition

Florida Kidcare

6850 Belfort Oaks Pl.

Jacksonville, FL 32216

**Phone:** (904) 279-0880 **Fax:** (904) 279-0881**Email:** Kwehr@nefhsc.org**Website:** www.nefrc.org**Hours:** 8 am - 5 pm Monday - Friday**Eligibility:** Are under age 19; Do not have health insurance (this is not a factor in eligibility for Medicaid); Have not voluntarily canceled employer health insurance in the past 6 months (again, this does not apply to Medicaid); Are US Citizens or qualified non-citizens (see [www.floridakidscare.org](http://www.floridakidscare.org) for more info).

Are not dependents of a state employee eligible for family coverage (again, this does not apply for Medicaid); Are not in a public institution; and Meet income eligibility (family income below 200% of the federal poverty level)

**Intake Procedure:** Families can apply:**Online:** [www.floridakidcare.org](http://www.floridakidcare.org)

**Mail:** for an application call (888) 540-437 or (904) 279-0880 or download an application off the website [www.floridakidcare.org](http://www.floridakidcare.org) – make sure to print it on LEGAL size paper and mail it to:

Healthy Kids and Florida KidCare  
PO Box 980  
Tallahassee, FL 32302-0980

**Fax:** (800) 681-2131

**In Person:** Healthy Kids and Florida KidCare  
661 E. Jefferson St., 2nd Floor  
Tallahassee, FL 32311

**E-mail:** (as a scanned attachment): [apply@healthykids.org](mailto:apply@healthykids.org)

**Fees:** Florida KidCare Medicaid is FREE. For other Florida KidCare programs, monthly premiums depend on family household size and income. Most families pay \$15 or \$20 per month per family. A child who is a member of a federally-recognized American Indian or Alaskan Native tribe may qualify for no-cost Florida KidCare coverage.

**Description of Services:** Florida KidCare covers: doctor visits, check-ups/shots, hospital, surgery, prescriptions, emergencies, vision/hearing, dental and mental health.

### **Northwest Behavioral Services, Inc.**

Adult Services

2392 N. Edgewood Ave.  
Jacksonville, FL 32254

**Phone:** (904) 781-7797 **Fax:** (904) 781-8685

Children Services

2400 N. Edgewood Ave.  
Jacksonville, FL 32254

**Phone:** (904) 781-0600 **Fax:** (904) 781-0016

**Email:** [nbhschld@bellsouth.net](mailto:nbhschld@bellsouth.net) (children)  
[nbhs@bellsouth.net](mailto:nbhs@bellsouth.net) (adult)

**Website:** [www.nwbh.org](http://www.nwbh.org)

**Hours:** 8 am - 5 pm Monday - Friday

**Intake Procedure:** Please call.

**Description of Services:** Outpatient treatment services offer assessments, psychiatric services, individual, family and group therapy, intensive therapeutic onsite services, substance abuse prevention and counseling. Community Support Services include mental health case management for both children and adults, community and school-based programs, and HIV/AIDS prevention, education and case management services. Community and School-based Programs offer educational, social, and recreational activities within a group environment. Information is available on community resources and special support groups. Services are offered at multiple locations in Duval County.

**PACE - Practical Academic Cultural Education Center**

PACE Center for Girls Jacksonville

2933 University Blvd. N.

Jacksonville, FL 32211

**Phone:** (904) 448-8002 **Fax:** (904) 448-2808**Email:** lbertram@pacejax.org**Website:** www.pacecenter.org**Hours:** 7:30 am - 4 pm Monday - Friday**Eligibility:** At-risk girls, ages 12-18, who have not been successful in a traditional school setting.**Intake Procedure:** Phone referral taken to determine eligibility.**Fees:** None**Description of Services:** Offers a comprehensive continuum of services that are specifically designed to meet the unique needs of at-risk girls. This includes education, life management classes, individual, group and family counseling, and community service.**Planned Parenthood of Northeast Florida, Inc.**

Southside Health Center

3850 Beach Blvd.

Jacksonville, FL 32207

**Phone:** (904) 399-2800 **Fax:** (904) 399-2525

Beaches Health Center

1760 S. 3rd St.

Jacksonville Beach, FL 32250

**Phone:** (904) 249-2378**Email:** ppnf@bellsouth.net**Website:** www.plannedparenthoodnefl.org**Additional Website:** www.plannedparenthood.org**Hours:** Southside Health Center

8:30 am - 7 pm Monday

8:30 am - 5 pm Tuesday

8:30 am - 6 pm Wednesday

8:30 am - 5 pm Thursday

8:30 am - 5 pm Friday

7:30 am - 12 pm Saturday

Beaches Health Center

9 am - 5 pm Monday

9 am - 6 pm Tuesday

9 am - 6 pm Wednesday

9 am - 5 pm Thursday

9 am - 5 pm Friday

**Eligibility:** Serves all ages from teens to seniors. Often patients are on fixed or limited incomes. Some are the working poor without health insurance. We offer high quality yet affordable health care with fees generally 35% or more below the market mean.**Intake Procedure:** All patients complete an invoice and other medical history paperwork.**Fees:** Generally 35% or more below the market means. Accepts Medicaid and sliding scale available.**Description of Services:** Family Planning Clinic- to provide low cost gynecological and family planning care. Complete GYN exams, pap smears and breast cancer screenings, birth control methods including emergency contraception and value priced birth control pills, men's reproductive health services, pregnancy testing and options counseling, pregnancy terminations, colposcopy, and cryotherapy.

In addition, testicular cancer screening, anonymous HIV testing and counseling, menopausal care including hormone replacement therapy. Testing and treatment for sexually transmitted infections. Services offered at multiple sites in Duval County.

### **Poison Information Center**

655 W. 8th St.

Jacksonville, FL 32209

**Emergency Phone:** (800) 222-1222

**Administrative Phone:** (904) 244-4465

**Website:** [www.fpicjax.org](http://www.fpicjax.org)

**Hours:** 24 hrs

**Description of Services:** Emergency hotlines, educational information and speakers are available.

### **River City Playhouse**

2642-2 Roselle St.

Jacksonville, FL 32204

**Phone:** (904) 388-8830 **Fax:** (904) 389-1713

**Email:** [rcplayhouse@aol.com](mailto:rcplayhouse@aol.com)

**Website:** [www.rivercityplayhouse.com](http://www.rivercityplayhouse.com)

**Hours:** 9 am - 6 pm Monday - Friday

**Eligibility:** \$4 - \$7

**Intake Procedure:** Call for reservations.

**Fees:** Call for information.

**Description of Services:** Daytime Tot and Educational Theatre Children's performances during the week. Also, summer camp. Tour and teach drama programs throughout area for various groups.

### **River Region Human Services**

Human Services-Clinical Services

330 W. State St.

Jacksonville, FL 32202

**Phone:** (904) 899-6300 **Fax:** (904) 899-6381

**Website:** [www.rrhs.org](http://www.rrhs.org)

**Hours:** 8 am - 5 pm Monday - Friday

**Eligibility:** Varies depending on program

**Intake Procedure:** Call (904) 899-6300

**Fees:** Sliding scale based on income.

**Description of Services:** Intervention, family counseling, drug treatment, anger management and conflict resolution, case management, and liaison services.

### **River Region**

Children's Treatment Services

302 3rd St.

Neptune Beach, FL 32266

**Phone:** (904) 270-2570 **Fax:** (904) 270-2569

**Website:** [www.rrhs.org](http://www.rrhs.org)

**Eligibility:** Adolescents, 12 years of age and over, and their parents / caregivers.

**Description of Services:** Intervention, family counseling, drug treatment, anger management and conflict resolution, case management, and liaison services.

### Salvation Army

Child Development Center

318 Ocean St.

Jacksonville, FL 32202

**Phone:** (904) 665-0102 **Fax:** (904) 366-9209

**Email:** None

**Website:** [www.salvationarmyjax.org](http://www.salvationarmyjax.org)

**Additional Website:** [www.salvationarmyusa.org](http://www.salvationarmyusa.org)

**Hours:** 6:30 am - 6:15 pm Monday - Friday

**Eligibility:** Children ages 6 weeks to 12 years

**Intake Procedure:** Complete application to determine fee status.

**Fees:** Please call for fee schedule.

**Description of Services:** Services available to any family looking for quality childcare in a state of the art facility. This is the only facility in the city to offer free childcare to homeless families as well as care for children whose parents work downtown.

### Salvation Army

Jacksonville Citadel Corps and Senior Center

15 E. Church St.

Jacksonville, FL 32202

**Phone:** (904) 366-9222 **Fax:** (904) 359-0717

**Email:** None

**Website:** [www.salvationarmyjax.org](http://www.salvationarmyjax.org)

**Additional Website:** [www.salvationarmyusa.org](http://www.salvationarmyusa.org)

**Hours:** 10 am - 3 pm Tuesday - Friday

**Eligibility:** Individual must be age 50 or over.

**Fee:** \$10 annual membership, some activities may involve a small additional fee.

**Description of Services:** Activities to provide mental stimulation, fitness sessions, spiritual enrichment opportunities and fun-filled outings.

### Salvation Army

Towers Memorial Social Services Center

900 W. Adams St.

Jacksonville, FL 32204

**Phone:** (904) 356-8641 **Fax:** (904) 355-8422

**Email:** [LRO820@aol.com](mailto:LRO820@aol.com)

**Website:** [www.salvationarmyjax.org](http://www.salvationarmyjax.org)

**Additional Website:** [www.salvationarmyusa.org](http://www.salvationarmyusa.org)

**Hours:** 8 am - 5 pm Monday - Friday

**Eligibility:** Varies

**Intake Procedure:** Varies

**Fees:** None

**Description of Services:** Offers direct services to individuals and families, including non-resident families, on a referral basis. Services include food, rent and utility assistance, counseling, referral, and case management.

### **Salvation Army Family Stores**

10900 Beach Blvd.

Jacksonville, FL 32246

**Phone:** (904) 645-3919

**Hours:** 10 am - 6:45 pm Monday - Saturday

10696 Lem Turner Rd.

Jacksonville, FL 32218

**Phone:** (904) 765-8559

**Hours:** 10 am - 5:45 pm Monday - Saturday

5929 Merrill Rd.

Jacksonville, FL 32277

**Phone:** (904) 743-1595

**Hours:** 10 am - 5:45 pm Monday - Saturday

1241 Blanding Blvd.

Orange Park, FL 32065

**Phone:** (904) 272-6107

**Hours:** 10 am - 5:45 pm Monday - Saturday

**Description of Services:** Offers new or secondhand furniture, appliances, clothing, toys and other material goods at lower prices.

### **Sanctuary of Northeast Florida**

After-School Enrichment and Summer Camp

120 E. 8th St.

Jacksonville, FL 32206

**Phone:** (904) 356-3588 **Fax:** (904) 358-2600

**Email:** sanctuaryon8th@aol.com

**Hours:** 3 pm - 6 pm during school year. 9 am - 5 pm during summer camp.

**Intake Procedure:** Referral from any social service agency. May also self-refer.

**Fees:** None

**Description of Services:** Provides after-school care for children ages K-12 in the Springfield community. The summer camp provided by Jacksonville Children's Commission is an eight week camp for children in grades K-8th grade who receive free or reduced lunch.

### **Sanctuary of Northeast Florida**

The Youth Happenings Summer Camp

PO Box 3301

Jacksonville, FL 32206

**Phone:** (904) 356-3588 **Fax:** (904) 358-2600

**Email:** santuaryon8th@aol.com

**Hours:** 8 am - 5:30 pm Monday - Friday

**Eligibility:** Must live in 32206 zip code.

**Intake Procedure:** Fill out an application with Jacksonville Children's Commission.

**Fees:** \$150. Assistance is available.

**Description of Services:** An 8 week summer camp for grades K-8 with enrichment activities and field trips.

**Senior Perspectives**

6300 Beach Blvd.

Jacksonville, FL 32216

**Phone:** (904) 724-9202 ext: 3912 or 3902**Email:** gsalley@tenbroeckjax.com**Website:** www.tenbroeck.com**Hours:** 8:30 am – 5 pm Monday - Friday

Patients attend services 10 am – 1 pm

**Eligibility:** Open to people ages 55+ who are experiencing mental health concerns.**Intake:** Call (904) 724 9292 ext. 3912 or 3902 to set appointment.**Fees:** All insurances and private pay accepted. Patients with primary and secondary insurance plans usually have no co-pay.**Description of Services:** Senior Perspectives is a clinical, outpatient, day-treatment program. Participants attend three group therapy sessions and work with our psychiatrist to answer any medication concerns that they have. Clients have access to a psychiatrist, psychiatric nurse, and licensed mental health counselors while enrolled. Transportation is available at no charge and lunch is provided.**Shands Jacksonville / UF Rainbow Center**

Clinical Center, Third Floor

655 W. 8th St.

Jacksonville, FL 32209

**Phone:** (904) 244-3051**Email:** mobeen.rathore@jax.ufl.edu**Website:** www.hscj.ufl.edu/rainbow**Hours:** 8:30 am - 4:30 pm Monday - Friday**Eligibility:** Please call.**Intake Procedure:** Please call.**Fees:** Please call.**Description of Services:** A family-centered, comprehensive healthcare provider for HIV-infected or exposed infants, children, adolescents, women and their families. Offers education on prevention, testing and counseling, diagnosis, management, treatments, legal issues, psychosocial issues and what resources are available.**Shands Jacksonville / University of Florida**

655 W. 8th St.

Jacksonville, FL 32258

**Phone:** (904) 244-0411

Center for Autism and Related Disabilities

**Phone:** (904) 633-0760**Hours:** 8:30 am - 5 pm Monday - Friday**Eligibility:** Adult or child must have been diagnosed with Autism or a related disability.**Intake Procedure:** Varies**Fees:** Varies**Description of Services:** The center provides customized, direct assistance to individuals and families with autism and dual sensory impairments.

Services include referrals, parent workshops, psychiatric consultation, genetic testing, case coordination, service planning, family support, nonresidential assistance and community outreach programs.

### **Shands Jacksonville / University of Florida**

Florida Diagnostic and Learning Resources System

**Phone:** (904) 244-3057

**Hours:** Please call.

**Eligibility:** Please call.

**Intake Procedure:** Please call.

**Fees:** Please call.

**Description of Services:** Full-service center that reaches out to children with special needs in Northeast Florida, the center provides diagnostic and treatment services to children between the ages of 3 and 17 with behavioral, developmental and learning disorders.

### **Shands Jacksonville / University of Florida**

Pediatric Hearing Program

**Phone:** (904) 360-7022

**Hours:** Please call.

**Eligibility:** Please call.

**Intake Procedure:** Please call.

**Fees:** Please call.

**Description of Services:** Shands Jacksonville screens and diagnoses hearing loss of all ranges in babies and children.

### **Shands Jacksonville / University of Florida Jacksonville Health and Transitional Services at Shands Jacksonville (JAXHATS)**

655 W. 8th St.

Jacksonville, FL 32209

**Phone:** (904) 244-8177 **Fax:** (904) 244-8455

**Website:** <http://jaxhats.ufl.edu>

**Hours:** 9 am - 5 pm Monday - Friday

**Eligibility:** The program accepts teens and young adults, ages 14 - 25 who have chronic medical or developmental conditions including, but not limited to, spinal bifida, cerebral palsy, muscular dystrophies/neuromuscular diseases and others. Please call the clinic to discuss your specific needs. The program is only for Florida residents living in Duval, Nassau, Baker, Clay, and St. Johns counties.

**Intake Procedure:** Contact the clinic by phone at (904) 244-8177 to discuss your specific situation in order to be sure you qualify for the program. If you qualify, you can book an appointment.

**Fees:** Please call.

**Description of Services:** Has a multi-disciplinary staff that includes a pediatrician, adult internal medicine specialist, nurse care coordinators and a transition specialist who provide primary medical care to address the young person's immediate medical needs. The JaxHATS team also works with youth over time, to help them gain the knowledge and skills they need to achieve their long term life goals.

Services provided by JaxHATS are covered by Medicaid, Children's Medical Services and most other health insurance plans.

**Shands Pediatric Multi-Specialty Center**

820 Prudential Dr., Ste. 405

Jacksonville, FL 32207

**Phone:** (904) 355-1005**Email:** None**Hours:** Please call.**Eligibility:** Please call.**Intake Procedure:** Please call.**Fees:** Please call.**Description of Services:** Treat Children 0-25 years for infectious disease, nephrology, rheumatology, and genetics.**Social Security Administration**

3733 University Blvd. W., Ste. 100

Jacksonville, FL 32217

**Phone:** (904) 730-5555**Toll-Free:** (800) 772-1213**Website:** [www.ssa.gov](http://www.ssa.gov)**Additional Website:** None**Hours:** 9 am - 4 pm Monday - Friday**Eligibility:** Confirm eligibility of your situation by calling one of the phone numbers above or visit the website to learn more.**Intake Procedure:** Call to make an appointment.**Fees:** None**Description of Services:** Retirement, survivor, and disability benefits. Benefits are to supplement money lost due to retirement, death or disability. If you have legally adopted your grandchild and you are currently receiving benefits from social security, you may be able to receive more by claiming the grandchildren as dependents. If one of the grandchild's parents is deceased they may be eligible for survivor benefits.**S.P. Livingston Elementary School**

Title I Parent Counseling and Resource Center

1128 Barber St.

Jacksonville, FL 32209

**Phone:** (904) 630-6728 **Fax:** (904) 630-6727**E-Mail:** [youngb@educationcentral.org](mailto:youngb@educationcentral.org)**Hours:** 8 am - 4 pm Monday - Friday**Eligibility:** Child should be in a Title I school.**Intake Procedure:** Please call.**Description of Services:** Assist parents to improve academic skills of their children. Provides resource and referral.**St. Paul Community Empowerment Center, Inc.**

North Side Affordable Housing

3738 Winton Dr.

Jacksonville, FL 32208

**Phone:** (904) 768-7112 **Fax:** (904) 764-5348**Email:** [nonprofit@dapaul.org](mailto:nonprofit@dapaul.org)**Website:** [www.dapaul.org](http://www.dapaul.org)

**Hours:** 9 am - 5 pm Monday - Friday

**Eligibility:** Live in 32208, 32209, 32202 or 32218 zip code.

**Intake Procedure:** Please call.

**Fees:** Individual assessments.

**Description of Services:** Provides an environment in which individuals and families can acquire affordable housing in the Ken Knight Community and neighboring areas. It is within SPEC's objective to foster a holistic approach to community redevelopment (a housing initiative that addresses families who desire to own their own home).

**St. Paul Community Empowerment Center, Inc.**

Project Resurrection

3738 Winton Dr.

Jacksonville, FL 32208

**Phone:** (904) 768-7112 **Fax:** (904) 764-5348

**Email:** nonprofit@dapaul.org

**Website:** www.dapaul.org

**Hours:** 9 am - 5 pm Monday - Friday

**Eligibility:** Children from low-income families residing in zip codes 32202, 32209, 32208 or 32218 area.

**Intake Procedure:** Please call.

**Description of Services:** This program is held annually. It offers children who reside in low-income communities to receive new clothing for Easter. The selected youth will receive a full day of spring activities. The youth must reside in a low-income community and demonstrate a need for assistance.

**St. Paul Community Empowerment Center, Inc.**

Thanksgiving Giveaway/ Christmas Project

3738 Winton Dr.

Jacksonville, FL 32208

**Phone:** (904) 768-7112 **Fax:** (904) 764-5348

**Email:** nonprofit@dapaul.org

**Website:** www.dapaul.org

**Dates:** November & December

**Intake Procedure:** Please call.

**Fees:** None

**Description of Services:** This program offers low-income families an opportunity to receive gifts for children. This project is held annually and offers a full day of excitement, games, food and toys. The Thanksgiving giveaway provides food baskets to participants.

**St. Vincent's Medical Center**

Diocesan Center for Family Life

2577 Park St.

Jacksonville, FL 32204

**Phone:** (904) 308-7474 **Fax:** (904) 308-4087

**Website:** www.dcf.org

**Hours:** 8:30 am - 5 pm Monday - Friday

**Intake Procedure:** Please call.

**Fees:** Varies

**Description of Services:** Providing a broad range of family life programs that respond to the needs of all people in the community. Teaching natural family planning and fertility awareness. Offering marriage preparation programs. Providing marriage enrichment programming. Offering individual, marital, and family counseling. Sponsoring Retrouvaille/Rediscovery programs for troubled marriages. Offering support programs for the separated, divorced, and widowed.

### **State Attorney's Office**

Consumer Mediation

City Hall Annex

220 E. Bay St., 11th Floor

Jacksonville, FL 32202

**Phone:** (904) 630-2075 **Fax:** (904) 630-7907

**Email:** sao4th@coj.net

**Website:** www.coj.net/departments

**Hours:** 8 am - 5 pm Monday - Friday

**Eligibility:** Business must be in Duval, Clay or Nassau County.

**Intake Procedure:** Gather all information regarding your case. You may download and complete a "Consumer Complaint Form" from their website or you can complete it at their office. Do not mail in complaint forms. Be sure to bring all contracts, sales agreements and documents pertaining to your complaint. Bring photo ID.

**Fees:** None

**Description of Services:** The purpose of this program is to bring the consumer and business representatives together to discuss an unresolved problem. A mediator, appointed by the State Attorney's Office, hears both sides and offers assistance in resolving the differences.

### **State of Florida – Department of Revenue**

Child Support Enforcement – Duval

921 N. Davis St., Bldg. A, Room 350

Jacksonville, FL 32209

**Phone:** (800) 622-KIDS (5437)

**Website:** www.myflorida.com/dor/childsupport

**Hours:** Customer Service Line 7 am - 7 pm Monday - Friday,

Office 8 am - 5 pm Monday - Friday

**Eligibility:** Varies.

**Intake Procedure:** Complete application available online.

**Fees:** Varies.

**Description of Services:** Establishes legal paternity, locates missing parents, establishes child and medical support orders, and enforces support orders.

### **Ten Broeck Immediate Mobile Evaluation**

T.I.M.E.

6300 Beach Blvd.

Jacksonville, FL 32216

**Phone:** (904) 350-0900 **Fax:** (904) 725-9833

**Website:** www.tenbroeckjax.com

**Hours:** 24 hrs / 7 days

**Eligibility:** None.

**Intake:** Please call.

**Fees:** No cost for initial evaluation.

**Description of Services:** Provides mobile mental health assessments to those individuals that are in immediate crisis that may not be able or willing to come to the hospital.

### **Theatre Jacksonville**

2032 San Marco Blvd.

Jacksonville, FL 32207

**Phone:** (904) 396-4425 **Fax:** (904) 398-2073

**Email:** info@theatrejax.com

**Website:** www.theatrejax.com

**Hours:** 10 am - 5 pm Tuesday - Friday

**Eligibility:** None

**Fees:** Varies with activity.

**Description of Services:** Theatre Jacksonville (TJ) is renowned as the oldest continually producing community theatre in the south. TJ offers senior citizen discounts on their season ticket subscriptions as well as ticket discounts on Thursday evening and Sunday matinee performances. Every summer TJ offers a camp for kids aged 7-14. There are also opportunities for volunteer ushers and backstage crew, aged 17 years and up.

### **TheatreWorks Incorporated**

Theatreworks, Inc.

630 May St.

Jacksonville, FL 32204

**Phone:** (904) 353-3500 **Fax:** (904) 353-3583

**Email:** info@theatreworksjax.com

**Website:** www.theatreworksjax.com

**Hours:** 9 am - 4 pm Monday - Friday

**Fees:** Call - Must have reservations. Tickets from \$36 for a series. Individual tickets approximately \$12.

**Description of Services:** Quality theater for young audiences. Saturday and Sunday series for children and families at the Florida Theatre, August – June. Offer one week of free theater in the summer.

### **Times-Union Center for the Performing Arts**

300 W. Waters St.

Jacksonville, FL 32202

**Phone:** (904) 633-6110 **Fax:** (904) 633-6190

**Website:** www.jaxevents.com/timesunioncenter

**Additional Website:** www.jacksonville.com/community/tu-center

**Hours:** Box Office 10 am - 4 pm Monday - Friday

**Fees:** Varies

**Description of Services:** A performing arts center which may be rented for various occasions.

**Trinity Rescue Mission**

622 W. Union St.

Jacksonville, FL 32202

**Phone:** (904) 355-1205 **Fax:** (904) 355-1701

**Website:** [www.trinityrescue.org](http://www.trinityrescue.org)

**Hours:** 24 hrs / 7 days

**Description of Services:** Homeless individuals are taken off of the street and offered our Road to Recovery. Check-in for men 4:45 pm – 6:30 pm nightly; shower, chapel, dinner, breakfast and shelter provided. Free 3 days per month, then \$5/night. Check in for women and children offered daily from 9 am – 5 pm; shower, clothing, meals, counseling, referrals and shelter provided. Time limits for stay are determined on a case by case basis. Medical care is provided to all residents. Transportation is offered for all of our guests to attend church on Sunday morning.

**U.S. Naval Sea Cadet Corps**

Navy Marine Corps Reserve Center

PO Box 44 NAS

Jacksonville, FL 32212-0044

**Phone:** (904) 207-0900 **Fax:** (904) 387-8902

**Email:** [nina.layman@jacksonville.com](mailto:nina.layman@jacksonville.com) (please put 'Sea Cadets' in the subject line when emailing)

**Website:** [www.seacadets.org](http://www.seacadets.org)

**Additional Website:** [www.fdrseacadets.org](http://www.fdrseacadets.org)

**Hours:** Varies with program.

**Eligibility:** youth ages 11-17

**Intake Procedures:** Please visit website or call for more information.

**Fees:** Varies

**Description of Services:** Programs are designed to introduce young American boys and girls to basic seamanship skills and its naval adaptations, to train them in seagoing skills and to teach them patriotism, courage, self-reliance and kindred virtues.

**United Community Outreach Ministry**

Financial Assistance Program and Food Service

3349 St. Augustine Rd.

Jacksonville, FL 32207

**Phone:** (904) 396-2401 **Fax:** (904) 396-9114

**Hours:** 9:30 am - 12:30 pm Monday - Thursday

**Eligibility:** Adults in need. Must be in the 32207, 32216, 32217, 32246, 32256, 32257, and 32223 zip codes.

**Fees:** None

**Description of Services:** Financial assistance program provides supplementary assistance for rent, home mortgage, utilities and heating fuel. Food service program provides non-perishable and nutritional food items to those in need. Also has a clothing closet.

### **United Way of Northeast Florida, Inc.**

United Way 2-1-1

**Phone:** 1-866-318-0211/ 1-904-632-0600

**Fax:** (904) 390-3251

**Email:** Firstcall3@uwnefl.org

**Website:** www.nefl211.org

**Hours:** 24 hours/7 days

**Eligibility:** Resident of the area

**Intake Procedure:** (866)318-0211/ (904)632-0600 or dial 211 on your telephone.

**Fees:** None

**Description of Services:** Provides information and referral, HIV/AIDS information, crisis intervention services and suicide prevention and intervention services via the telephone and internet 24 hours a day, seven days a week.

### **United Way of Northeast Florida, Inc.**

Full Service Schools of Jacksonville

1301 Riverplace Blvd., Ste. 400

Jacksonville, FL 32207

**Phone:** (904) 390-3247 **Fax:** (904) 390-7377

**Hours:** 8 am - 5 pm Monday - Friday

**Eligibility:** Living in feeder pattern of one of the 7 Full Service School (FSS) sites.

**Intake Procedure:** Referral submitted by school or client can walk or call in.

**Fees:** None

**Description of Services:** Provides community partnerships, assists students in achieving school success by strengthening families and improving the quality of life in the neighborhood, while being flexible to respond to each community's uniqueness. FSS's provide school-based neighborhood resource centers that bring together community resources, neighbors, and schools to promote the health and well being of students, their families and neighborhood residents. Examples of services include counseling, behavioral interventionists, home visitors, after-school programs, employment, day care services, medical services, link to social services, prevention and parenting programs. Westside site has financial literacy services. Sites located in: Arlington, Englewood, Beaches, Springfield, Paxon, and Ribault and Westside.

### **University of Florida**

Jacksonville Dept. of Pediatrics - EIP

Early Intervention Program for Infants and Toddler

910 N. Jefferson St.

Jacksonville, FL 32209

**Phone:** (904) 360-7022 **Fax:** (904) 798-4544

**Hours:** 8 am - 5 pm Monday - Friday

**Eligibility:** Infants and toddlers aged birth-36 months with suspected developmental delay or established condition resulting in delay.

**Intake Procedure:** Referrals from parents, physicians, teachers and other concerned persons.

**Fees:** No charge to families for evaluation services. Medicaid is accepted.

**Description of Services:** Provides screening / identification of delays or disabilities, multi-disciplinary evaluation, development of a family support plan, and service coordination. Referrals to community providers for services such as physical, occupational or speech therapy, and early intervention sessions. Also offers parent support group and family resource team for families of children in the program. Services are offered at multiple locations in Duval County.

**Urban Jacksonville, Inc.**

Emergency Home Energy  
4250 Lakeside Dr., Ste. 116  
Jacksonville, FL 32210

**Phone:** (904) 807-1200 **Fax:** (904) 807-1220

**Hours:** 8:30 am - 5 pm Monday - Friday

**Eligibility:** 60 yrs of age or older, meet financial criteria, and have energy crisis.

**Intake Procedure:** Please call.

**Fees:** None

**Description of Services:** Financial assistance for eligible seniors, 60 years of age or older, who have an energy crisis.

**Urban Jacksonville, Inc.**

Meals on Wheels  
4250 Lakeside Dr. Ste. 116  
Jacksonville, FL 32210

**Phone:** (904) 807-1200 **Fax:** (904) 807-1398

**Hours:** 8 am - 5 pm Monday - Friday

**Eligibility:** Frail, elderly or disabled, homebound, living alone, unable or unwilling to prepare meals.

**Intake Procedure:** Please call.

**Fees:** Donations

**Description of Services:** Meals on Wheels program delivers hot meals to the homebound, Monday through Friday. However, some provide service seven days a week. Call for the latest information on Meals on Wheels providers in your area.

**Urban Jacksonville, Inc.**

Protective Counseling Services  
4250 Lakeside Dr.  
Jacksonville, FL 32210

**Phone:** (904) 807-1200 **Fax:** (904) 801-1220

**Hours:** 8 am - 5 pm Monday - Friday

**Eligibility:** Age 62 or over, disabled.

**Intake Procedure:** Please call.

**Fees:** None

**Description of Services:** Provides a money management service to seniors. Agency will assist in planning a budget for the client and assist client with paying bills on time.

### **USO of Greater Jacksonville**

USO Center Mayport

2560 Mayport Rd.

Atlantic Beach, FL 32233

**Phone:** (904) 246-3481 **Fax:** (904) 241-0463

**Hours:** 9 am - 9 pm Monday - Friday

9 am - 6 pm Saturday

**Eligibility:** Armed Forces.

**Intake Procedure:** N/A

**Fees:** Varied.

**Description of Services:** Provides military families with information on military and civilian resources available to them. Provides support groups, financial planning and personal safety. In addition, the center offers family-oriented events, a recreation and computer resource facility, and coordinates volunteer opportunities in the community.

### **Vision Is Priceless Council, Inc.**

Cared Vision Network

1820 Barrs St., Ste. 546

Jacksonville, FL 32204

**Phone:** (904) 308-2020 **Fax:** (904) 308-2968

**Email:** [leslie@visionispriceless.org](mailto:leslie@visionispriceless.org)

**Website:** [www.visionispriceless.org](http://www.visionispriceless.org)

**Hours:** 8:30 am - 4:30 pm Monday - Friday

**Eligibility:** Adults and Children ages 3 and up

**Intake Procedure:** Application process for income eligibility / determination procedure.

**Fees:** None

**Description of Services:** Provides eye exams and/or glasses to individuals who meet the financial criteria. The individual must have no access to health insurance that may provide for an eye exam and/or glasses, Medicaid benefits, or have a clinic card at Shands. The individual must have exhausted all other resources that may be available to them.

### **We Care Jacksonville, Inc.**

Duval County Health Department

900 University Blvd. N., Ste. 609

Jacksonville, FL 32211

**Phone:** (904) 630-3372 **Fax:** (904) 665-3107

**Email:** [dcms@dcmsonline.org](mailto:dcms@dcmsonline.org)

**Website:** [www.dcmsonline.org/WeCare2006.htm](http://www.dcmsonline.org/WeCare2006.htm)

**Hours:** Vary among their 8 sites. Call main number for site nearest you.

**Eligibility:** Income at or below 200% of poverty level, as defined by the Federal Government; patient carries no applicable insurance.

**Intake Procedure:** Please call one of the 8 primary care clinics.

**Fees:** Free.

**Description of Services:** The WE CARE Jacksonville Program is a non-profit organization that consists of volunteer physicians, nurses, hospitals, other allied health professionals, clerical personnel, and local church and community groups.

These volunteers operate eight volunteer medical clinics and one specialty asthma clinic that provide free medical treatment to Duval County residents who have no applicable health insurance and are at or below the 200 percent of the federal poverty level. When a patient requires medical evaluation and/or treatment beyond the scope of what the volunteer medical clinic can provide, a specialty referral is made to the We Care Coordinator who in turns locates the appropriate limited specialist to provide this care.

### **Westside Christian Outreach**

5343-1 Normandy Blvd.

Jacksonville, FL 32205

**Phone:** (904) 786-7494

**Hours:** 10 am - 3 pm Monday - Thursday

**Intake Procedure:** Please call.

**Description of Services:** A ministry of churches to provide food and clothing to persons in need and to provide referrals as needed.

### **Women's Center of Jacksonville**

5644 Colcord Ave.

Jacksonville, FL 32211

**Phone:** (904) 722-3000 **Fax:** (904) 722-3100

**Email:** [mail@womenscenterofjax.org](mailto:mail@womenscenterofjax.org)

**Website:** [www.womenscenterofjax.org](http://www.womenscenterofjax.org)

**Hours:** 9 am - 6 pm Monday - Thursday, 9 am - 5 pm Friday

**Intake Procedure:** Please call.

**Fees:** There is a fee for counseling. Sliding scale is available.

**Description of Services:** The Women's Center of Jacksonville is a community-based resource center for women and their loved ones. Their services include information and referral, community education, breast cancer education and support, rape recovery assistance (24 hours/7 days), rape education, elder violence education, counseling, support/personal growth/holistic health groups, Expanded Horizons, girls circles and an art gallery.

### **World Outreach / The Lord's Store**

Baby Love

5126 Timuquana Rd.

Jacksonville, FL 32210

**Phone:** (904) 778-0000

**Hours:** 10 am - 1 pm / Monday, Wednesday, Saturday

**Eligibility:** Anyone in need, living in designated zip code areas 32204, 32210, 32220, 32221, 32222, 32234, 32244.

**Intake Procedure:** Bring proof of address, social security card and proof of income.

**Fees:** None

**Description of Services:** Provides formula, diapers, baby clothes, and baby food.

**Youth Crisis Center**

YCC the Safe Place

Family Link - South

3015 Parental Home Rd.

Jacksonville, FL 32216

**Phone:** (904) 725-6662 **Fax:** (904) 724-8513

**Email:** [ycc@jax-inter.net](mailto:ycc@jax-inter.net)

**Website:** [www.ycc.org](http://www.ycc.org)

**Hours:** 24 hours a day for shelter

**Eligibility:** Youth ages 10-17 who have run away, been ejected from their home, considered ungovernable or truant, or homeless.

**Intake Procedure:** Self or agency referral.

**Fees:** None

**Description of Services:** Provides short-term assessment and counseling for families experiencing problems relating to youth. Goal is stabilization of the family and prevention of involvement of the youth in the delinquency and/or dependency systems.

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## Questionnaire

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Overall, I am satisfied with the information that I received from the Kinship Caregiver Guide.

- Strongly Agree    Agree    Neither Agree Nor Disagree  
 Disagree    Strongly Disagree

Please be as detailed as possible in providing the following information.  
How can we improve this publication?

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- Childcare / Respite    Counseling / Mental Health / Support Services  
 Cultural Enrichment    Delays / Disabilities    Educational Services  
 Employment Services    Financial / Emergency Assistance  
 Financial Counseling    Infant / Child Development    Legal Assistance  
 Medical / Insurance / Information    Mental Health Assessments / Evaluations  
 Resource / Referral    School-age Enrichment    Senior Services  
 Teen Enrichment    Transportation    Other \_\_\_\_\_

Where did you get this directory?

- Library    City Hall    United Way    Area Agency on Aging  
 Duval County Extension    Friend / Family Member    Other \_\_\_\_\_

Are you a...?

- Grandparent    Relative Caregiver    Service Provider  
 Other (please specify) \_\_\_\_\_

Please provide us with the following information so that we may contact you.

Name: \_\_\_\_\_

Address: \_\_\_\_\_

E-mail Address: \_\_\_\_\_

Phone: \_\_\_\_\_

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Please check:

- New Listing  
 Revised Listing (page number?\_\_\_\_)

Is this a...?

- Correction  Deletion  Other: \_\_\_\_\_

Name of Agency or listing: \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

Web site: \_\_\_\_\_

Address: \_\_\_\_\_

\_\_\_\_\_

City, State: \_\_\_\_\_ Zip: \_\_\_\_\_

Phone: (    ) \_\_\_\_\_

Fax: (    ) \_\_\_\_\_

Contact Name: \_\_\_\_\_

Phone: (    ) \_\_\_\_\_

Program Description: \_\_\_\_\_

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Please contact me about advertising in the next Kinship Caregiver Guide.

- Yes  No

When you have completed this form, please fax it to  
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Nikki Tubig, Urban Jacksonville, Inc. 4250 Lakeside Dr., Ste. 116, Jacksonville, FL 32210

*Thank you for helping to make the most comprehensive directory  
 of services and information for relative caregivers.*

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